

Claim Lodged Under Guarantee Issued - Islamic User Guide  
**Oracle Banking Trade Finance Process  
Management**

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Oracle Banking Trade Finance Process Management - Claim Lodged Under Guarantee Issued - Islamic User Guide  
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# Oracle Banking Trade Finance Process Management

Welcome to the Oracle Banking Trade Finance Process Management (OBTFPM) User Guide. This guide provides an overview on the OBTFPM application and takes you through the various steps involved in creating and processing Trade Finance transactions.

This document will take you through following activities in OBTFPM:

- To create and handle Trade Finance transaction.
- Help users to conveniently create and process Trade Finance transaction.

## Overview

OBTFPM is a trade finance middle office platform, which enables bank to streamline the trade finance operations. OBTFPM enables the customers to send request for new trade finance transaction either by visiting the branch (offline channels) or through SWIFT/Trade Portal/other external systems (online channels).

## Benefits

OBTFPM helps banks to manage Trade Finance operations across the globe in different currencies. OBTFPM allows you to:

- Handle all Trade Finance transactions in a single platform.
- Provides support for limit verification and limit earmarking.
- Provide amount block support for customer account.
- Provides acknowledgement to customers.
- Enables the user to upload related documents during transaction.
- Enables to Integrate with back end applications for tracking limits, creating limit earmarks, amount blocks, checking KYC, AML and Sanction checks status.
- Create, track and close exceptions for the above checks.
- Enables to use customer specific templates for fast and easy processing of trade transactions that reoccur periodically.

## Key Features

- Stand-alone system that can be paired with any back end application.
- Minimum changes required to integrate with bank's existing core systems.
- Faster time to market.
- Capable to interface with corporate ERP and SWIFT to Corporate.
- Highly configurable based on bank specific needs.
- Flexibility in modifying processes.

# Lodge Claim Guarantee Issued - Islamic

The beneficiary of the Guarantee/SBLC can raise a claim under the Guarantee/SBLC within the validity period of Guarantee/SBLC.

The various stages involved for Claim under Guarantees Issued process are:

- Receive and verify documents (Non Online Channel) - Registration stage
- Input application details
- Upload of related mandatory and non-mandatory documents
- Verify documents and capture details (Online/Non Online Channels)- Scrutiny stage
- Input/Modify details of Claim - Data Enrichment stage
- Check balance availability for amount block
- Check for sanctions & KYC status
- Create amount block for charges
- Capture remarks for other users to check and act
- Hand off request to back office

The design, development and functionality of the Islamic Guarantee Issuance Lodge Claim process flow is similar to that of conventional Guarantee issuance process flow.

In the subsequent sections, let's look at the details for Islamic Lodge Claim - Guarantee Issuance process:

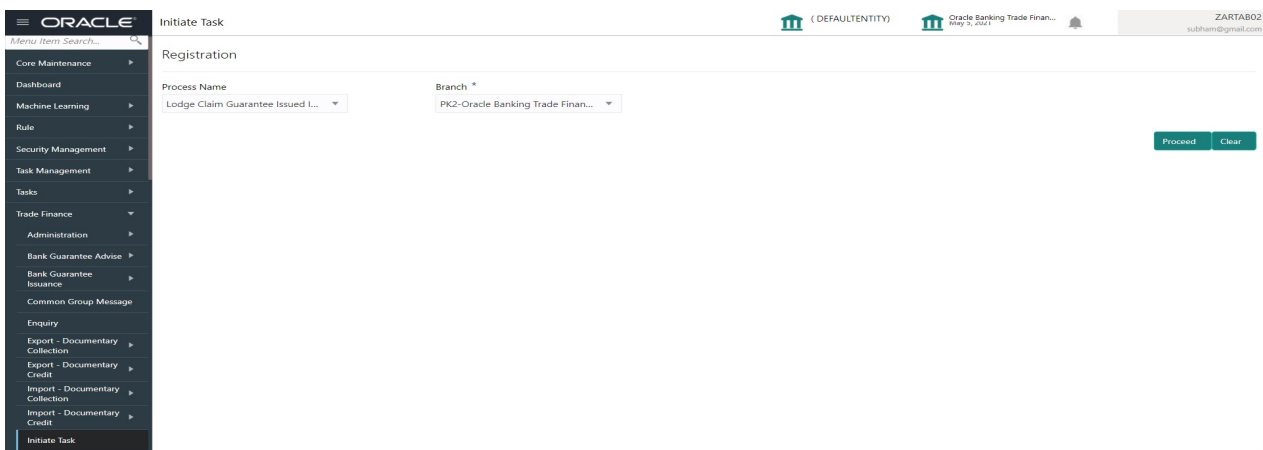
This section contains the following topics:

Common Initiation Stage	Registration
Data Enrichment	Scrutiny
Multi Level Approval	

## Common Initiation Stage

The user can initiate the new claim under Islamic Guarantee Issued request from the common Initiate Task screen.

1. Using the entitled login credentials, login to the OBTFPM application.
2. Click **Trade Finance > Initiate Task**.



Provide the details based on the description in the following table:

Field	Description
Process Name	Select the process name to initiate the task.
Branch	Select the branch.

## Action Buttons

Use action buttons based on the description in the following table:

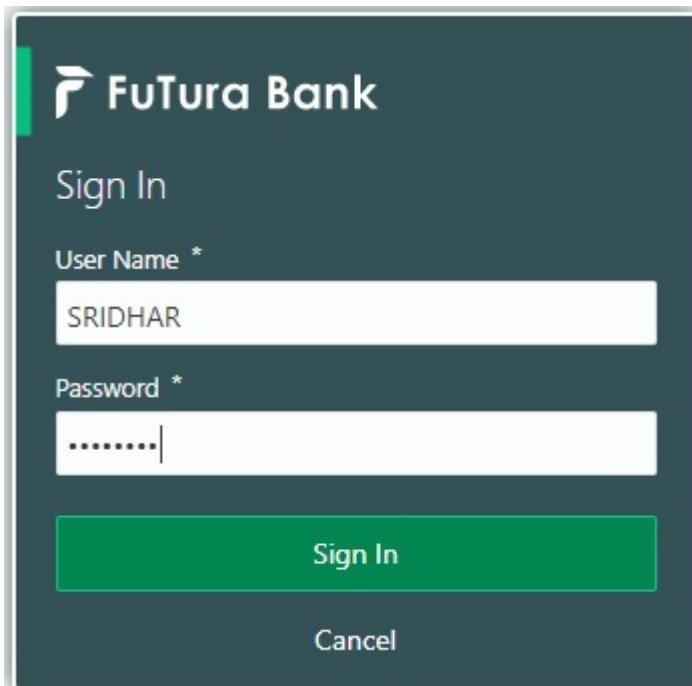
Field	Description
Proceed	Task will get initiated to next logical stage.
Clear	The user can clear the contents update and can input values again.

## Registration

During the Registration stage, the user can register a claim request against the Islamic Guarantee/SBLC issued.

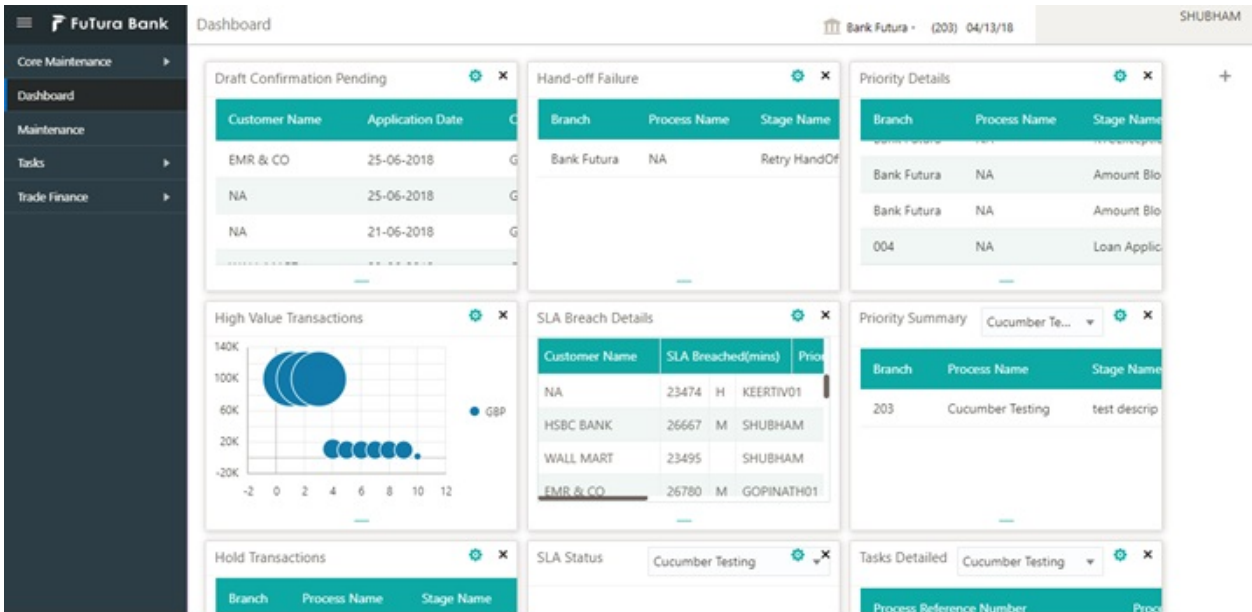
The user can capture the basic details of the application, check the signature of the applicant and upload the related documents of the applicant.

1. Using the entitled login credentials for registration stage, login to the OBTFPM application.

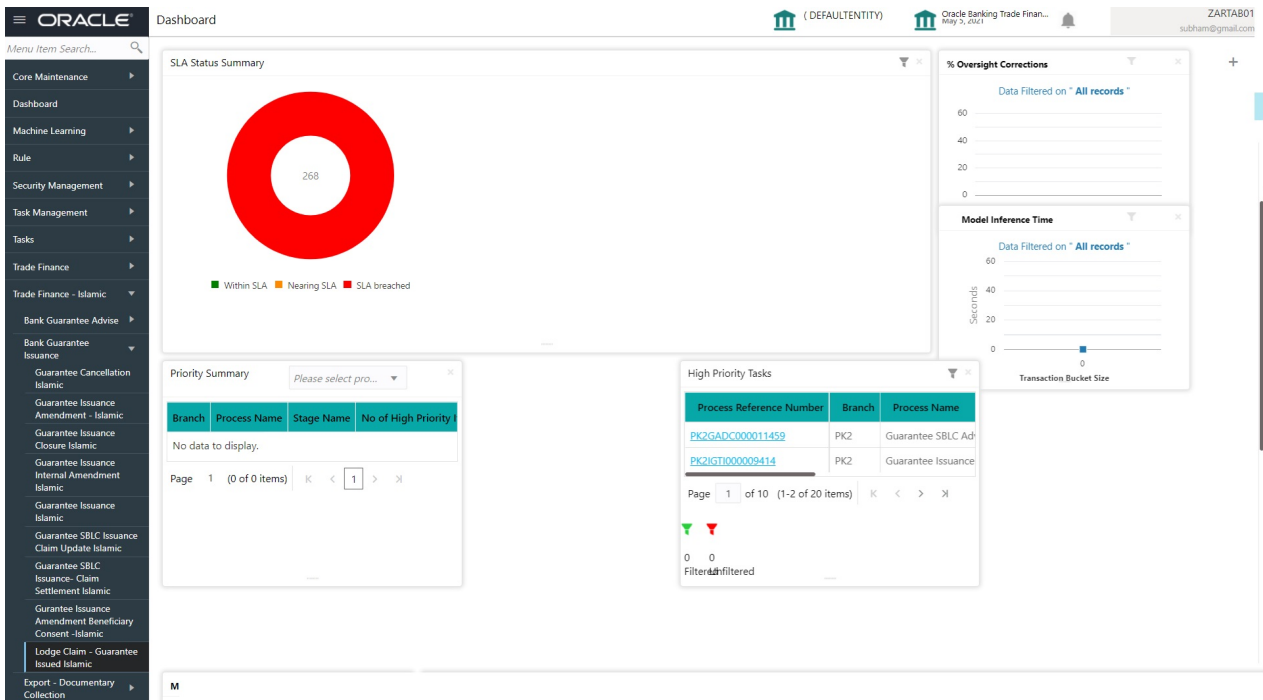


The screenshot shows a dark-themed login interface for FuTura Bank. At the top left is the bank's logo and name. Below it, the text 'Sign In' is displayed. There are two input fields: 'User Name \*' containing 'SRIDHAR' and 'Password \*' with masked characters. At the bottom, there are two buttons: a green 'Sign In' button and a white 'Cancel' button.

2. On login, user must be able to view the dashboard screen with widgets as mapped to the user.



3. Click Trade Finance - Islamic > Bank Guarantee Issuance > Lodge Claim - Guarantee Issued Islamic.




The Registration stage has two sections Application Details and Guarantee Details. Let's look at the registration screens below:

## Application Details

Provide the Application Details based on the description in the following table:

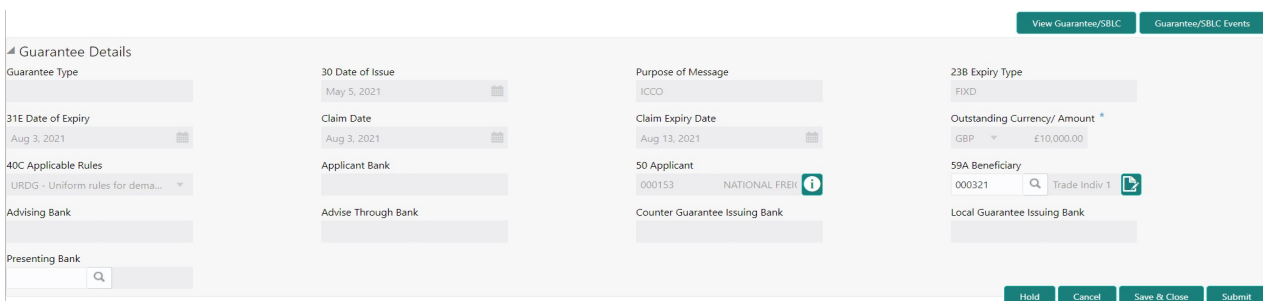
Field	Description	Sample Values
Undertaking Number	User can enter the undertaking number. The user can also search the undertaking number through LOV search.	
Received From Customer ID/ Name	Read only field. System defaults the Customer ID/ Name from Guarantee/ SBLC Issuance.	001345
Branch	Read only field. Customer's home branch will be displayed. System defaults the home branch from Guarantee/ SBLC Issuance.	203-Bank Futura -Branch FZ1
Claim Serial Number	Read only field. System defaults the claim serial number from Guarantee/ SBLC Issuance. This should be the latest claim number available in back-end system +1.	
Process Reference Number	<u>Read only field.</u> Unique sequence number for the transaction. This is auto generated by the system based on process name and branch code.	203GTEISS000 001134
Priority	Priority maintained will be populated as either 'Low or Medium or High'. If priority is not maintained for a customer, 'Medium' priority will be defaulted. <u>The user can change the priority.</u>	High



Field	Description	Sample Values
Submission Mode	Select the submission mode of Guarantee Issuance request. By default the submission mode will have the value as 'Desk'. <b>Desk</b> - Request received through Desk <b>Fax</b> - Request received through Fax <b>Email</b> - Request received through Email	Desk
Claim Received Date	By default, the application will display branch's current date. Date on which <u>the</u> claim is received. The user can change date.	04/13/2018
Claim Lodgement Date	By default, the application will display branch's current date. Read only field.   <b>Note</b> Future date and back date selection is not allowed.	04/13/2018
Beneficiary Reference Number	<u>Read only field.</u> <del>User can enter</del> <u>System defaults</u> the 'Beneficiary Reference number' if available.	
User Reference Number	<u>Read only field.</u> System defaults the user reference number, depending on the selection of <del>product code-</del> <u>Undertaking Number</u>	PK2GUI121144 0001

## Guarantee Details



Registration user can provide Guarantee details in this section. Alternately, guarantee details can be provided by Scrutiny user.



Provide the Guarantee Details based on the description in the following table:

Field	Description	Sample Values
Guarantee Type	Read only field. System defaults the value from Guarantee/ SBLC Issuance.	ADVP

Field	Description	Sample Values
Date of Issue	Read only field. System defaults the value from Guarantee/ SBLC Issuance.	04/13/18
Purpose of message	Read only field. System defaults the purpose of message from Guarantee/ SBLC Issuance.	
Expiry Type	<u>Read only field.</u> This field indicates whether undertaking has specified expiry date or is open-ended. System defaults the expiry type from Guarantee/ SBLC Issuance.	
Date Of Expiry	<u>Read only field.</u> Expiry date of the Guarantee Issuance. System defaults the expiry date from Guarantee/ SBLC Issuance.	09/30/18
Claim Date	<u>Read only field.</u> System defaults the claim date from Guarantee/ SBLC Issuance.	04/13/2018
Claim Expiry Date	<u>Read only field.</u> System defaults the claim expiry date from Guarantee/ SBLC Issuance.	04/13/2018
Outstanding Currency/ Amount	<u>Read only field.</u> System defaults the outstanding currency and amount from Guarantee/ SBLC Issuance.	
Applicable Rules	Read only field. Rules for Guarantee. System defaults the value from Guarantee/ SBLC Issuance.	URDG - Uniform rules for demand guarantees
Applicant Bank	Read only field. System defaults the applicant bank details from Guarantee/ SBLC Issuance.	001345 Nestle
Applicant	Read only field. System defaults the applicant from Guarantee/ SBLC Issuance.	001345 Nestle

Field	Description	Sample Values
Beneficiary	<p>System defaults the beneficiary from Guarantee/SBLC Issuance. User can modify the beneficiary if required.</p> <p>Alternatively, click Search to search and select the beneficiary from the look-up.</p>  <p><b>Note</b> If the KYC non-compliant party is selected then the system immediately gives instant alert as “Customer ID - (CIF ID) is not KYC compliant.”</p>	001345 Nestle
Advising Bank	<p>Read only field.</p> <p>System defaults the advising bank if available.</p>	001343 - Bank Of America
Advising Through Bank	<p>Read only field.</p> <p>System defaults the advising through bank if available.</p>	Advising Bank Reference
Counter Guarantee Issuing Bank	<p>Read only field.</p> <p>System defaults the counter guarantee issuing through bank if available.</p>	
Local Guarantee Issuing Bank	<p>Read only field.</p> <p>System defaults the local guarantee issuing bank if available.</p>	
Presenting Bank	<p><del>User can select</del><u>Read only field.</u></p> <p><u>System defaults</u> the presenting bank reference if available.</p>  <p><b>Note</b> Currently this field is not available in OBTF.</p>	

## Miscellaneous

Provide the Miscellaneous Details based on the description in the following table:

Field	Description	Sample Values
Documents	Upload the claim documents. Application will display the mandatory and optional documents.	
Remarks	Provide any additional information regarding the Claim Guarantee Issuance. This information can be viewed by other users processing the request. Content from Remarks Field should be handed off to Remarks field in Backend application.	
Customer Instructions	Click to view/ input the following <ul style="list-style-type: none"> <li><b>Standard Instructions</b> – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.</li> <li><b>Transaction Level Instructions</b> – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.</li> </ul>	
View Guarantee/SBLC	User can view the the latest Guarantee/Standby LC details.	
Guarantee/SBLC Events	User can view all the previous events under the Guarantee/Standby LC.	

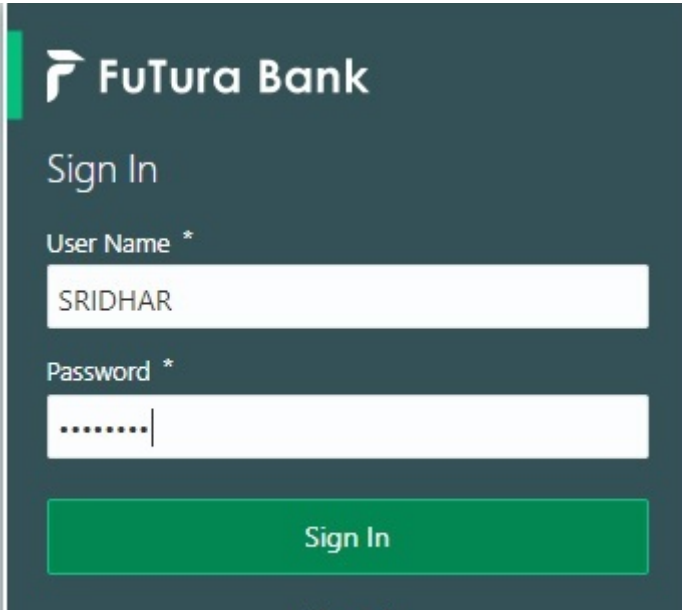
Field	Description	Sample Values
Submit	<p>On Submit, system will trigger acknowledgment to the customer and give confirmation message for successful submission. Task will get moved to next logical stage of Guarantee Issuance.</p> <p>If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.</p>	
Save & Close	<p>Save the information provided and holds the task in you queue for working later.</p> <p>This option will not submit the request.</p>	
Cancel	<p>Cancels the Lodge Claim Guarantee Issued <a href="#">Islamic</a> Registration stage input.</p>	
Hold	<p>The details provided will be registered and status will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Checklist	<p>Make sure that the details in the checklist are completed and acknowledge. If mandatory checklist items are not marked, system will display an error on submit.</p> <ol style="list-style-type: none"> <li>1. Signatures on Claim verified</li> <li>2. Documents are verified and uploaded</li> </ol>	

## Scrutiny

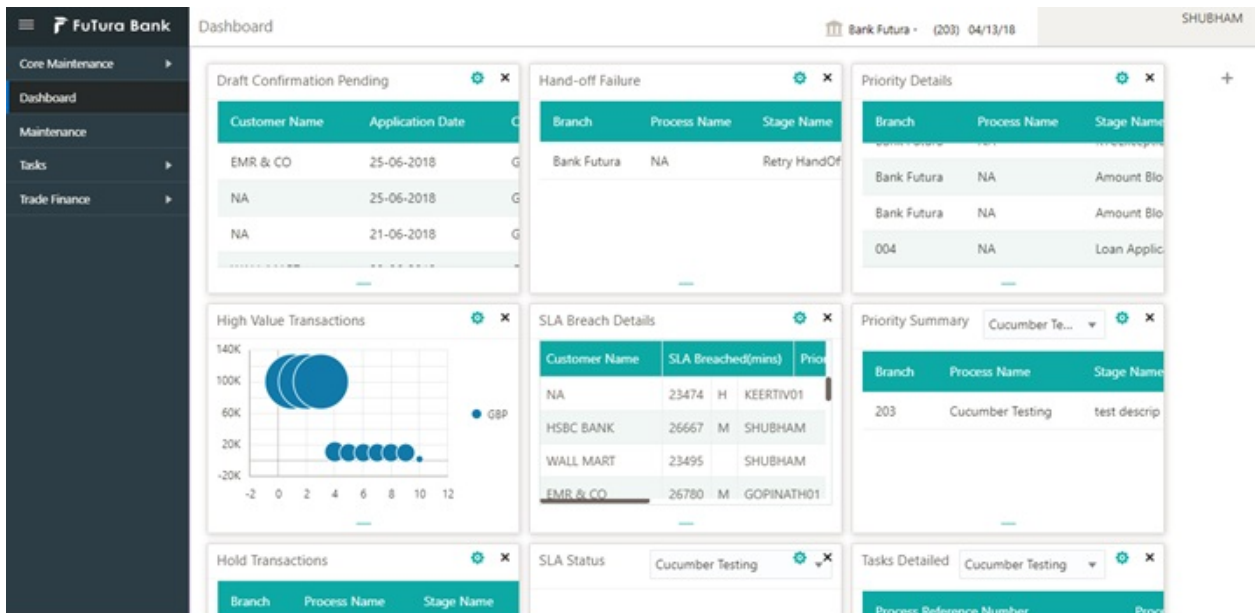
On successful completion of Registration of a claim Islamic Guarantee issuance request, the request moves to scrutiny stage. At this stage the gathered information during Registration stage and claim request are scrutinized. As part of scrutiny, the bank user can update the various claim fields. For claims initiated through Registration stage, the user can verify/update details in scrutiny stage. For Claims received through MT 765 upload, the message will be parsed and uploaded directly to Scrutiny stage for further processing.

Do the following steps to acquire a task currently at Scrutiny stage:

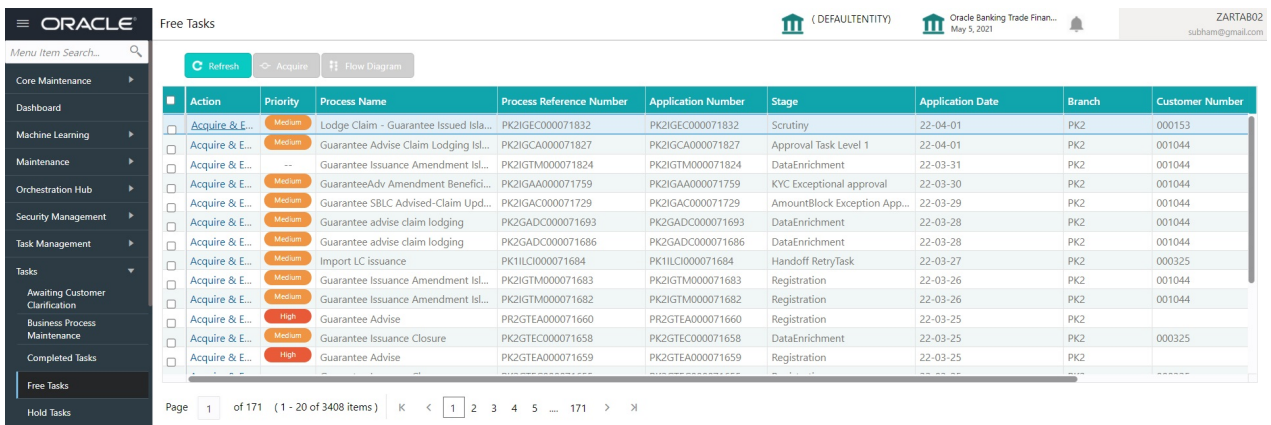
1. Using the entitled login credentials for scrutiny stage, login to the OBTFPM application.



2. On login, user must be able to view the dashboard screen with widgets as mapped to the user.



3. Click **Tasks > Free Tasks**.



4. Select the appropriate task and click **Acquire & Edit** to edit the task or click **Acquire** to edit the task from **My Tasks**.

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date	Branch	Customer Number
<input checked="" type="checkbox"/>	Medium	Lodge Claim - Guarantee Issued Isla...	PK2IGEC000071832	PK2IGEC000071832	Scrutiny	22-04-01	PK2	000153
<input type="checkbox"/>	Medium	Guarantee Advise Claim Lodging Isl...	PK2IGCA000071827	PK2IGCA000071827	Approval Task Level 1	22-04-01	PK2	001044
<input type="checkbox"/>	Medium	Guarantee Issuance Amendment Isl...	PK2IGTM000071824	PK2IGTM000071824	DataEnrichment	22-03-31	PK2	001044
<input type="checkbox"/>	Medium	GuaranteeAdv Amendment Benefici...	PK2IGAA000071759	PK2IGAA000071759	KYC Exceptional approval	22-03-30	PK2	001044
<input type="checkbox"/>	Medium	Guarantee SBLC Advised-Claim Upd...	PK2IGAC000071729	PK2IGAC000071729	AmountBlock Exception App...	22-03-29	PK2	001044
<input type="checkbox"/>	Medium	Guarantee advise claim lodging	PK2GADC000071693	PK2GADC000071693	DataEnrichment	22-03-28	PK2	001044
<input type="checkbox"/>	Medium	Guarantee advise claim lodging	PK2GADC000071686	PK2GADC000071686	DataEnrichment	22-03-28	PK2	001044
<input type="checkbox"/>	Medium	Import LC issuance	PK1ILCI000071684	PK1ILCI000071684	Handoff RetryTask	22-03-27	PK2	000325
<input type="checkbox"/>	Medium	Guarantee Issuance Amendment Isl...	PK2IGTM000071683	PK2IGTM000071683	Registration	22-03-26	PK2	001044
<input type="checkbox"/>	Medium	Guarantee Issuance Amendment Isl...	PK2IGTM000071682	PK2IGTM000071682	Registration	22-03-26	PK2	001044
<input type="checkbox"/>	High	Guarantee Advise	PK2GTEA000071660	PK2GTEA000071660	Registration	22-03-25	PK2	000325
<input type="checkbox"/>	Medium	Guarantee Issuance Closure	PK2GTEC000071658	PK2GTEC000071658	DataEnrichment	22-03-25	PK2	000325
<input type="checkbox"/>	High	Guarantee Advise	PK2GTEA000071659	PK2GTEA000071659	Registration	22-03-25	PK2	000325

5. The acquired task will be available in **My Tasks** tab. Click **Edit** to provide input for Scrutiny stage.

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date	Branch	Customer Number	Amount
<input checked="" type="checkbox"/>	Medium	Lodge Claim - Guarante...	PK2IGEC000071832	PK2IGEC000071832	Scrutiny	22-04-01	PK2	000153	
<input type="checkbox"/>	Medium	Guarantee SBLC Advise...	PK2GADC000071820	PK2GADC000071820	DataEnrichment	22-03-31	PK2	001044	
<input type="checkbox"/>	Medium	Islamic Guarantee Advic...	PK2IGCD000071813	PK2IGCD000071813	DataEnrichment	22-03-31	PK2	001044	
<input type="checkbox"/>	Medium	Guarantee Issuance Clo...	PK2IGCL000071804	PK2IGCL000071804	DataEnrichment	22-03-31	PK2	000153	
<input type="checkbox"/>	Medium	Guarantee Cancellation ...	PK2IGCI000071767	PK2IGCI000071767	Approval Task Level 1	22-03-30	PK2	001044	
<input type="checkbox"/>	Medium	Guarantee SBLC Advise...	PK2IGAC000071725	PK2IGAC000071725	Approval Task Level 1	22-03-28	PK2	001204	
<input type="checkbox"/>	Medium	Islamic Export LC Closure	PK2IECL000071551	PK2IECL000071551	Approval Task Level 1	22-03-23	PK2	001043	
<input type="checkbox"/>	Medium	Islamic ExportLC Amend...	PK2IETB000071466	PK2IETB000071466	KYC Exceptional approval	22-03-22	PK2	001204	
<input type="checkbox"/>	Medium	Guarantee Issuance Am...	PK2IGTM000071450	PK2IGTM000071450	Registration	22-03-22	PK2	000153	
<input type="checkbox"/>	Medium	Guarantee Issuance Am...	PK2IGTM000071448	PK2IGTM000071448	Registration	22-03-22	PK2	001044	
<input type="checkbox"/>	Medium	Guarantee Issuance Clo...	PK2GTEC000071396	PK2GTEC000071396	DataEnrichment	22-03-17	PK2	001044	
<input type="checkbox"/>	Medium	Guarantee Issuance Clo...	PK2GTEC000071394	PK2GTEC000071394	DataEnrichment	22-03-17	PK2	001044	
<input type="checkbox"/>	Medium	Guarantee Advise Amen...	PK2GTAA000071391	PK2GTAA000071391	DataEnrichment	22-03-17	PK2	001044	

The Scrutiny stage has **five** sections as follows:

- Main Details
- Claim Details
- Document Details
- Additional Fields
- Advices
- Additional Details
- Settlement Details
- Summary

Let's look at the details for scrutiny stage. User can enter/update the following fields as part of claim under **Islamic Guarantee/SBLC - Scrutiny Stage**. Some of the fields that are already having value from registration/ online channels may not be editable.

In case of requests received through SWIFT MT765, the task will be created in Scrutiny stage directly and the fields will be populated based on the incoming request.

## Main Details

Main details section has three sub section as follows:

- Application Details
- Guarantee Details


## Application Details

All fields displayed under Application details section, would be read only except for the **Priority**. Refer to [Application Details](#) in the Registration stage for more information of the fields.

In case of SWIFT MT 765, the system displays the following fields.

Field	Description	Sample Values
Undertaking Number	<u>Read Only field.</u> In case of SWIFT MT 765, Read Only. System to populate the undertaking number from the incoming SWIFT MT 765, Tag 21 Related Reference.	
Customer ID/ Name	Read only field. System defaults the Customer ID/ Name from the underlying Guarantee/ SBLC Issuance.	001345
Branch	Read only field. System defaults the branch code as applicable.	203-Bank Futura -Branch FZ1
Claim Serial Number	Read only field. System defaults the claim serial number from Guarantee/ SBLC Issuance. This should be the latest claim number available in back-end system +1.	
Process Reference Number	<u>Read only field.</u> Unique sequence number for the transaction. This is auto generated by the system based on process name and branch code.	203GTEISS000 001134



Field	Description	Sample Values
Priority	Priority maintained will be populated as either 'Low or Medium or High'. If priority is not maintained for a customer, 'Medium' priority will be defaulted.  <a href="#">The user can change the priority.</a>	High
Submission Mode	In case of SWIFT MT 765 system defaults the submission mode as 'SWIFT'.  <a href="#">The user can change the submission mode.</a>	
Claim Received Date	By default, the application will display branch's current date.  Date on which claim is received.  The user can change date.	04/13/2018
Claim Lodgement Date	By default, the application will display branch's current date. Read only field.   <b>Note</b> Future date and back date selection is not allowed.	04/13/2018
Beneficiary Reference Number	<a href="#">Read only field.</a>  In case of SWIFT MT 765, System populates Tag 23 - Beneficiary Reference Number from the Incoming MT 765.	
User Reference Number	<a href="#">Read only field.</a>  System defaults the user reference number, depending on the selection of <del>product code</del> . <a href="#">Undertaking Number</a>	PK2GUI121144 0001

## Guarantee Details

The fields listed under this section are same as the fields listed under the [Guarantee Details](#) section in [Registration](#). Refer to [Guarantee Details](#) for more information of the fields. During registration, if user has not captured input, then user can capture the details in this section.


In case of SWIFT MT 765, the system displays the following fields.

Field	Description	Sample Values
Guarantee Type	Read only field. System defaults the value from Guarantee/ SBLC Issuance.	ADVP
Date of Issue	Read only field. System defaults the value from Guarantee/ SBLC Issuance.	04/13/18
Purpose of message	Read only field. System defaults the purpose of message from Guarantee/ SBLC Issuance.	
Expiry Type	Read only field. System defaults the expiry type as in Guarantee/ SBLC Issuance.	
Date Of Expiry	Read only field. System defaults the expiry date as in Guarantee/ SBLC Issuance.	09/30/18
Claim Date	Read only field. System defaults the claim date as in Guarantee/ SBLC Issuance.	04/13/2018
Claim Expiry Date	Read only field. -System defaults the claim expiry date as in Guarantee/ SBLC Issuance.	04/13/2018
Outstanding Currency/ Amount	Read only field. System defaults the outstanding currency and amount from Guarantee/ SBLC Issuance.	
Applicable Rules	Read only field. System defaults the value from Guarantee/ SBLC Issuance.	URDG - Uniform rules for demand guarantees
Applicant Bank	Read only field. System defaults the applicant bank details from Guarantee/ SBLC Issuance.	001345 Nestle
Applicant	Read only field. System defaults the applicant from Guarantee/ SBLC Issuance.	001345 Nestle
Beneficiary	System defaults the beneficiary as in Guarantee/ SBLC Issuance.	001345 Nestle
Advising Bank	Read only field. System defaults the advising bank if available in issuance.	001343 - Bank Of America
Advising Through Bank	Read only field. System defaults the advising through bank if available in issuance.	

Field	Description	Sample Values
Counter Guarantee Issuing Bank	Read only field. System defaults the counter guarantee issuing through bank if available in issuance.	
Local Guarantee Issuing Bank	Read only field. System defaults the local guarantee issuing bank if available in issuance.	
Presenting Bank	<u>Read only field.</u> System defaults the presenting bank if available in issuance.	

## Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	Click the Documents icon to View/Upload the required documents. Application will display the mandatory and optional documents.   <b>Note</b> Not applicable for STP of SWIFT MT 765.	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	
Customer Instruction	Click to view/ input the following <ul style="list-style-type: none"> <li>• <b>Standard Instructions</b> – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.</li> <li>• <b>Transaction Level Instructions</b> – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.</li> </ul>	

Field	Description	Sample Values
<del>Common Group Message</del>	<del>Click Common Group Message button, to send MT799 and MT999 messages from within the task.</del>	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	
Request Clarification	User should be able to specify the clarification details for requests received online.	
Reject	<p>On click of Reject, user must select a reject reason from a list displayed by the system and the task may be terminated or moved to Reject Approval Stage.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> <li>● R1- Documents missing</li> <li>● R2- Signature Missing</li> <li>● R3- Input Error</li> <li>● R4- Insufficient Balance/Limits</li> <li>● R5 - Others.</li> </ul> <p>Select a Reject code and give a reject description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> <li>● R1- Documents missing</li> <li>● R2- Signature Missing</li> <li>● R3- Input Error</li> <li>● R4- Insufficient Balance/Limits</li> <li>● R5 - Others.</li> </ul>	
Hold	<p>The details provided will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Cancel	Cancel the <u>Lodge Claim</u> Guarantee Issuance scrutiny stage inputs.	
Save & Close	<p>Save the information provided and holds the task in you queue for working later.</p> <p>This option will not submit the request</p>	

Field	Description	Sample Values
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	

## Claim Details

A Scrutiny user can enter/update the claim details.

Provide the Claim details based on the description in the following table:

Field	Description	Sample Values
Claiming Bank Reference	<p>The user can enter the claiming bank reference details, if the claimed is not received from Beneficiary.</p> <p>User can enter the Transaction Reference number from MT 765. In case of STP of incoming MT 765, system to populate the details from incoming MT 765.</p> <p>If the claim is received from the beneficiary, this field will not be editable.</p>	
Date of Demand	<p>User can enter the date on which the demand is issued by the beneficiary.</p> <p>In case of STP of Incoming MT 765, the System to populate the value in tag 31L, Date of Demand from incoming MT 765.</p>	
Demand Indicator	<p>Read Only field.</p> <p>System defaults value from Guarantee /SBLC Issuance.</p>	


Field	Description	Sample Values
Demand Type	<p>This field specifies the type of demand.</p> <p>The values are:</p> <ul style="list-style-type: none"> <li>• Extend or Settle</li> <li>• Settle</li> </ul> <p>In case of STP of Incoming MT 765, the demand type is defaulted from the incoming MT 765 message.</p> <p>In case of Non-Online, User can input the value as per claim.</p>	
Claim Currency/ Amount	<p><del>User can select</del> <u>System defaults</u> the currency for claim and <u>User can</u> enter the claim amount.</p>	
New Expiry Date	<p>User can enter the new expiry date, if Demand Type field is 'Extend or Settle'.</p> <p>This field is disabled if the Demand Type is 'Settle'.</p> <p>In case of STP of Incoming MT 765, the new expiry date is defaulted from the incoming MT 765 message.</p> <p>In case of Non-Online, User can input the value as per claim.</p> <p>System validates that the New Expiry Date is not earlier than the Expiry Date or not earlier than Branch Date</p>	
New Expiry Date- <u>Local Undertaking</u>	<p>Specify the new expiry date-<u>Local Undertaking</u>, if <b>Demand Type</b> field has the value as <b>Extend or Settle</b>.</p> <p><u>This field is disabled if the Demand Type is 'Settle'.</u></p>	
Response Due Date	<p><del>Select the response due date.</del> <u>System defaults value from Guarantee /SBLC Issuance, if Demand Type field has the value as Settle. The user can change the value.</u></p> <p><u>Specify the response due date, if Demand Type field has the value as Extend or Settle.</u></p>	

Field	Description	Sample Values
Demand Statement	<p><u>Specify the narrative text for demand statement.</u></p> <p>This field specifies the narrative text that constitutes the demand.</p> <p>The codes can be:</p> <ul style="list-style-type: none"> <li>• COMP: Complete demand, no other documentation to accompany or follow this message.</li> <li>• INCP: Incomplete demand, supporting documentation to be presented separately.</li> </ul> <p>In case of STP of Incoming MT 765, this field is defaulted from the incoming MT 765 message. In case of Non-Online, User can input the value as per claim.</p>	
Presentation Completion Details	<p>The user can enter the presentation of completion details, if demand statement is provided. This field specifies information about the presentation documentation. If the presentation is incomplete, this must specify how the presentation will be completed</p> <p>In case of STP of Incoming MT 765, this field is defaulted from the incoming MT 765 message.</p> <p>In case of Non-Online, User can input the value as per claim.</p>	
Additional Amount Information	<p>The user can enter the details on additional amount in this field.</p> <p>In case of STP of Incoming MT 765, this field is defaulted from the incoming MT 765 message.</p> <p>In case of Non-Online, User can input the value as per claim</p>	
Intermediary	<p>The user can enter the Intermediary bank details. This field specifies the financial institution through which the amount claimed must pass to reach the account with institution.</p> <p>In case of STP of Incoming MT 765, this field is defaulted from the incoming MT 765 message.</p> <p>In case of Non-Online, User can input the value as per claim.</p>	
Account with Institution	<p>The user can enter the details of Account with Institution.</p> <p>This field specifies the financial institution at which the amount claimed is to be settled.</p> <p>In case of STP of Incoming MT 765, this field is defaulted from the incoming message.</p> <p>In case of Non-Online, User can input the value as per claim</p>	

Field	Description	Sample Values
<a href="#">Sender to Receiver Information</a>	<a href="#">Specify the details of sender to receiver Information or click Search to search and select the Sender to Receiver Information from the look-up.</a>	

## Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	<p>Click the Documents icon to View/Upload the required documents.</p> <p>Application will display the mandatory and optional documents.</p> <div style="text-align: center;">  <p><b>Note</b></p> <p>Not applicable for STP of SWIFT MT 765.</p> </div>	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	
Customer Instruction	<p>Click to view/ input the following</p> <ul style="list-style-type: none"> <li>• <b>Standard Instructions</b> – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.</li> <li>• <b>Transaction Level Instructions</b> – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.</li> </ul>	
<del>Common Group Message</del>	<del>Click Common Group Message button, to send MT799 and MT999 messages from within the task.</del>	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	



Field	Description	Sample Values
Request Clarification	User should be able to specify the clarification details for requests received online.	
Reject	<p>On click of Reject, user must select a reject reason from a list displayed by the system and the task may be terminated or moved to Reject Approval Stage.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul> <p>Select a Reject code and give a reject description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul>	
Hold	<p>The details provided will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Cancel	Cancel the <a href="#">Lodge Claim</a> Guarantee Issuance scrutiny stage inputs.	
Save & Close	<p>Save the information provided and holds the task in you queue for working later.</p> <p>This option will not submit the request</p>	
Back	On clicking the Back, system should move the task to the previous segment.	
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	

## Document Details

In Document Details, the user can view the Documents required for a claim and verify if the Claim Documents are submitted as per documents required. The user, can enter/update the document details of request.

Provide the Document details based on the description in the following table:


In case of STP of Incoming MT 765, values should be handled as done in Offline process for Guarantee Claim.

Field	Description	Sample Values
Code	Document code is auto-populated, user can click plus + icon and click <b>Search</b> to search and select the document code based on the document received.  User can add or delete the code by deleting the line on the grid.	
Document Description	System defaults the document name based on the document code.	
Copy	Number of duplicate copies of documents as required in guarantee. User can edit the actual copies received.	
Original	Number of documents in original as required in guarantee. User can edit the actual originals received.	
Clause Description	System displays the clause description. <a href="#">Click the link to view the clause description.</a>	
Documents Received	<del>User can enter the details of document received</del> <a href="#">Enable this option if document is received.</a>	

Field	Description	Sample Values
Action	Click Edit icon to edit the document details. Click Delete icon to delete the document details.	
Additional Conditions		
The user can click + to add multiple FFT details.		
FFT Code	FFT code is auto-populated, user can click plus + icon and click Search to search and select the FFT code.  User can add or delete the code by deleting the line on the grid.	
FFT Description	System defaults the FFT description based on the FFT code.	
Action	Click Edit icon to edit the FFT details. Click Delete icon to delete the FFT details.	

### Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	Click the Documents icon to View/Upload the required documents.  Application will display the mandatory and optional documents.   <b>Note</b> Not applicable for STP of SWIFT MT 765.	
Remarks	Click the Remarks icon to view the remarks captured as part of Scrutiny stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	

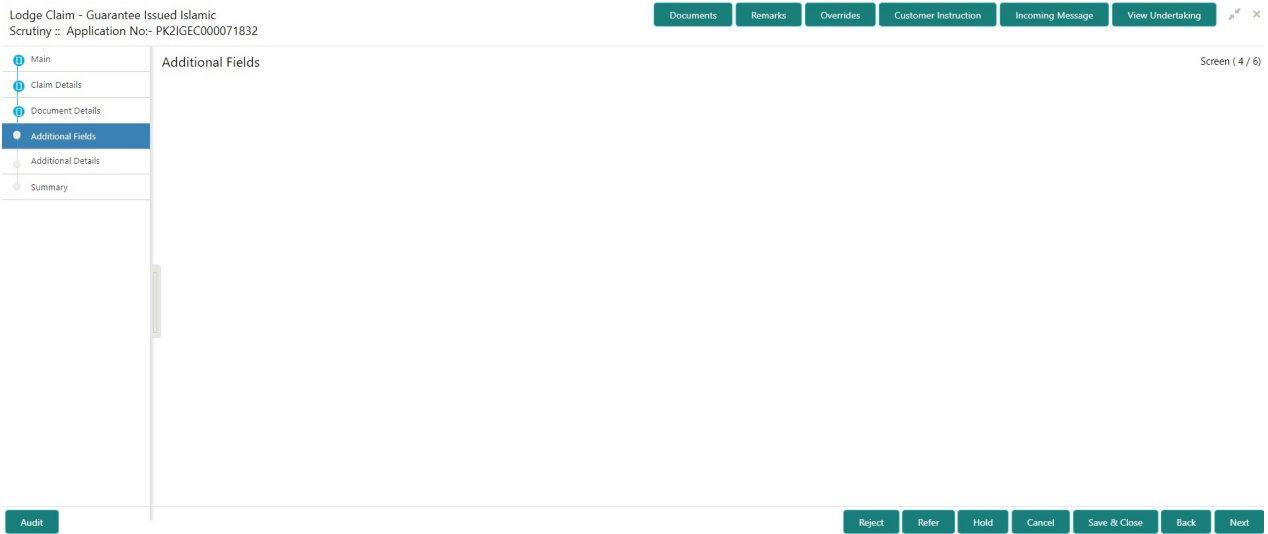
Field	Description	Sample Values
Customer Instruction	<p>Click to view/ input the following</p> <ul style="list-style-type: none"> <li>• <b>Standard Instructions</b> – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.</li> <li>• <b>Transaction Level Instructions</b> – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.</li> </ul>	
<del>Common Group Message</del>	<del>Click Common Group Message button, to send MT799 and MT999 messages from within the task.</del>	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	
Request Clarification	User should be able to specify the clarification details for requests received online.	
Reject	<p>On click of Reject, user must select a reject reason from a list displayed by the system and the task may be terminated or moved to Reject Approval Stage.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul> <p>Select a Reject code and give a reject description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	

Field	Description	Sample Values
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> <li>● R1- Documents missing</li> <li>● R2- Signature Missing</li> <li>● R3- Input Error</li> <li>● R4- Insufficient Balance/Limits</li> <li>● R5 - Others.</li> </ul>	
Hold	<p>The details provided will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Cancel	<p>Cancel the <a href="#">Lodge Claim</a> Guarantee Issuance scrutiny stage inputs.</p>	
Save & Close	<p>Save the information provided and holds the task in you queue for working later.</p> <p>This option will not submit the request</p>	
Back	<p>On clicking the Back, system should move the task to the previous segment.</p>	
Next	<p>On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.</p>	

### Additional Fields


This stage displays the additional fields based on the User defined fields maintained in the system.

In case of STP of Incoming MT 765, values should be handled as done in Offline process for Guarantee Claim.



## Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	<p>Click the Documents icon to View/Upload the required documents.</p> <p>Application will display the mandatory and optional documents.</p> <p> <b>Note</b> Not applicable for STP of SWIFT MT 765.</p>	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	

Field	Description	Sample Values
Customer Instructions	<p>Click to view/ input the following</p> <ul style="list-style-type: none"> <li>● <b>Standard Instructions</b> – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.</li> <li>● <b>Transaction Level Instructions</b> – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.</li> </ul>	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	
Request Clarification	User should be able to submit the request for clarification to the “Trade Finance Portal” User for the transactions initiated offline.	
Reject	<p>On click of Reject, user must select a Reject Reason from a list displayed by the system.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> <li>● R1- Documents missing</li> <li>● R2- Signature Missing</li> <li>● R3- Input Error</li> <li>● R4- Insufficient Balance/Limits</li> <li>● R5 - Others.</li> </ul> <p>Select a Reject code and give a Reject Description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> <li>● R1- Documents missing</li> <li>● R2- Signature Missing</li> <li>● R3- Input Error</li> <li>● R4- Insufficient Balance/Limits</li> <li>● R5 - Others.</li> </ul>	

Field	Description	Sample Values
Hold	The details provided will be on hold. This option is used, if there are any pending information yet to be received from applicant.	
Cancel	Cancel the Guarantee Advise Amendment inputs.	
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	
Save & Close	Save the information provided and holds the task in you queue for working later. This option will not submit the request	

## Additional Details

A Scrutiny user can verify/input/update the additional details Data Segment of the Guarantee claim request. As a part of Additional details section, Guarantee /Standby claim may have impact on the Limits & Collaterals.

If any of the fields in the financial section of the pop up screen is checked then the limits and collaterals screen will be enabled.

In case of STP of Incoming MT 765, values should be handled as done in Offline process for Guarantee Claim.

The screenshot displays the Oracle system interface for a 'Lodge Claim - Guarantee Issued Islamic' request. The main content area is titled 'Additional Details' and is divided into two panels: 'Limit & Collateral' and 'Charge Details'. The 'Limit & Collateral' panel shows fields for Contribution Currency, Contribution Amount, Limit Status, Collateral Currency, Collateral Contr., and Collateral Status. The 'Charge Details' panel shows fields for Charge, Commission, Tax, and Block Status. The 'Charge' field is populated with 'GBP 50.00' and the 'Block Status' field is populated with 'Not Initiated'. The interface also includes a navigation menu on the left with options like 'Main', 'Claim Details', 'Document Details', 'Additional Fields', 'Additional Details', and 'Summary'. The bottom toolbar contains buttons for 'Request Clarification', 'Reject', 'Refer', 'Hold', 'Cancel', 'Save & Close', 'Back', and 'Next'.

## Limits & Collateral

On Approval, system should not release the Earmarking against each limit line and system should handoff the "Limit Earmark Reference Number" to the back office. On successful handoff, back office will make use of these "Limit Earmark Reference Number" to release the Limit Earmark done in the mid office (OBTFFPM) and should Earmark the limit from the Back office.

In case multiple Lines are applicable, Limit Earmark Reference for all lines to be passed to the back office.



Provide the Limit Details based on the description in the following table:

Limit & Collateral
✕

Limit Details

Customer ID	Linkage Type	Liability Number	Line Id/Linkage Ref No	Line Serial	Contribution %	Contribution Currency	Amount to Earmark	Limit Check Response	Response Message	View
No data to display.										

Cash Collateral Details

Collateral Percentage \*

Collateral Currency and amount

Exchange Rate

Sequence Number	Settlement Account Currency	Settlement Account	Exchange Rate	Collateral %	Contribution Amount	Contribution Amount in Account Currency	Account Balance Check Response
No data to display.							

Save & Close
Close

Limit Details
✕

**Customer Id**

**Linkage Type \***

**Contribution % \***

**Liability Number \***

**Contribution Currency**

**Line Id/Linkage Ref No \***

**Limit/Liability Currency**

**Limits Description**

**Limit Check Response**

**Amount to Earmark \***



**Expiry Date**

**Limit Available Amount**

**Response Message**

**ELCM Reference Number**

Verify
Save & Close
Close

Field	Description	Sample Values
Plus Icon 	Click plus icon to add new Limit Details.	
Edit	Click edit link to edit the limit details.	
<p>Limit Details</p> <p>Click <a href="#">View link to view the</a> limit details.</p> <p>Below fields are displayed on the Limit Details pop-up screen, if the user clicks <a href="#">View link</a>.</p>		
Customer ID	Applicant's/Applicant Bank customer ID will get defaulted.	
Linkage Type	<p>Select the linkage type.</p> <p>Linkage type can be:</p> <ul style="list-style-type: none"> <li>• Facility</li> <li>• Liability</li> <li>•</li> </ul> <p><a href="#">By default Linkage Type is "Facility".</a></p>	
Contribution%	<p>System will default this to 100% and user can modify. System will display an alert message, if modified.</p> <p>Once contribution % is provided, system will default the amount.</p> <p>System to validate that if Limit Contribution% plus Collateral% is equal to 100. If the total percentage is not equal to 100 application will display an alert message.</p> <p> <b>Note</b></p> <p><a href="#">The collateral % maintained for the customer is defaulted into the Collateral Details screen. If collateral % is not maintained for the customer, then system should default the collateral % maintained for the product. User can modify the defaulted collateral percentage, in which case system should display a override message "Defaulted Collateral Percentage modified.</a></p>	
Liability Number	Click <b>Search</b> to search and select the Liability Number from the look-up.	
Contribution Currency	The guarantee currency will be defaulted in this field.	

Field	Description	Sample Values
Line ID/Linkage Ref No	User can choose from the various lines available and mapped under the customer id gets listed in the drop down. LINE ID-DESCRIPTION will be available for selection along with Line ID. When you click on 'verify', the system will return value if the limit check was successful or Limit not Available. If limit check fails, the outstanding limit after the transaction value will be shown in the limit outstanding amount.	
Limit/ Liability Currency	Limit Currency will be defaulted in this field.	
Limits Description	This field will display the description of the limits.	
Limit Check Response	Response can be 'Success' or 'Limit not Available'. This field displays the value, if you click <b>Verify</b> button.	
Amount <a href="#">to Earmark</a>	<a href="#">Amount to earmark</a> will default based on the contribution %. User can change the value.	
Expiry Date	This field displays the date up to which the Line is valid	
Limit Available Amount	This field will display the value of available limit, i.e., limit available without any earmark. The Limit Available Amount must be greater than the Contribution Amount. This field displays the value, if you click <b>Verify</b> button.	
Response Message	Detailed Response message. This field displays the value, if you click <b>Verify</b> button.	
ELCM Reference Number	This field displays the ELCM reference number.	
<a href="#">Below fields appear in the Limit Details grid along with the above fields.</a>		
Line Serial	Displays the serial of the various lines available and mapped under the customer id. This field appears on the Limits grid.	
<a href="#">Edit</a>	<a href="#">Click the link to edit the Limit Details</a>	
<a href="#">Delete icon</a>	<a href="#">Click delete icon to delete the existing limit details.</a>	

## Collateral Details

Provide the collateral details based on the description provided in the following table:

Collateral Details ✕

Total Collateral Amount *	AED 10.00	Collateral Amount to be Collected *	AED 10.00
Sequence Number	1.0	Collateral Split % *	10.0 <span>▼</span> <span>▲</span>
Collateral Contribution Amount *	AED 1.00	Settlement Account *	0912160013 <span>🔍</span>
Settlement Account Currency	AED	Exchange Rate	1.0 <span>▼</span> <span>▲</span>
Contribution Amount in Account Currency	AED 1.00	Account Available Amount	AED 1,984,452.45
Response	VS	Response Message	The amount block can be performed as the account has sufficient balance

Verify

✓ Save & Close ✕ Cancel

## Charge Details

Field	Description	Sample Values
Cash Collateral Details		
Collateral Percentage	System populates the Collateral % maintained in the Customer / Product for the counter party of the contract.	
Collateral Currency and amount	System populates the contract currency as collateral currency by default.	
Exchange Rate	System populates the exchange rate maintained. System validates for the Override Limit and the Stop limit if defaulted exchange rate is modified.	


Click [View link](#) to [view the](#) collateral details.

Below fields are displayed on the Collateral Details pop-up screen, if the user clicks plus icon.

Total Collateral Amount	Read only field. This field displays the total collateral amount provided by the user.	
Collateral Amount to be Collected	Read only field. This field displays the collateral amount yet to be collected as part of the collateral split.	
Sequence Number	Read only field. The sequence number is auto populated with the value, generated by the system.	
Collateral Split %	Specify the collateral split% to be collected against the selected settlement account.	
Collateral Contribution Amount	Collateral contribution amount will get defaulted in this field.  The collateral % maintained for the customer is defaulted into the Collateral Details screen. If collateral % is not maintained for the customer, then system should default the collateral % maintained for the product. User can modify the defaulted collateral percentage, in which case system should display a override message "Defaulted Collateral Percentage modified.	
Settlement Account	Select the settlement account for the collateral.	
Settlement Account Currency	Settlement Account Currency <a href="#">is auto populated by the system.</a>	
Exchange Rate	Read only field.  This field displays the exchange rate, if the settlement account currency is different from the collateral currency.	

Field	Description	Sample Values
Contribution Amount in Account Currency	Read only field. This field displays the contribution amount in the settlement account currency as defaulted by the system.	
Account Available Amount	Account Available Amount will be auto-populated based on the Settlement Account selection.	
Response	Response can be 'Success' or 'Amount not Available'.	
Response Message	Detailed Response message.	
Verify	Click to verify the account balance of the Settlement Account.	
Save & Close	Click to save and close the record.	
Cancel	Click to cancel the entry.	

Below fields appear in the **Cash Collateral Details** grid along with the above fields.

Collateral %	User must enter the percentage of collateral to be linked to this transaction. If the value is more than 100% system will display an alert message.	
Currency	The guarantee currency will get defaulted in this field.	
Contribution Amount	Collateral contribution amount will get defaulted in this field.	
Account Balance Check Response	Response for account balance check is defaulted in this field.	
Delete Icon 	Click minus icon to remove any existing Collateral Details.	
Edit Link	Click edit link to edit any existing Collateral Details.	

Click on **Default Charges** button to the default commission, charges and tax if any will get populated.

If default charges are available under the product, they should be defaulted here with values. If customer or customer group specific charges are maintained, then the same will be defaulted from back end system.

Charge Details
✕

Recalculate
Redefault

▲ Commission Details

Event

Event Description

Component	Rate	Mod. Rate	Currency	Amount	Modified	Defer	Waive	Charge Party	Settl. Acct	Amendable
No data to display.										

Page 1 of 0 (0 of 0 items) ⏪ < 1 > ⏩

▲ Charge Details

Component	Tag currency	Tag Amount	Currency	Amount	Modified	Billing	Defer	Waive	Charge Party	Settlement Account
LCGCLM	AED	89000	GBP	£50.00		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Air Arabia	0322040001

Page 1 of 1 (1 of 1 items) ⏪ < 1 > ⏩

▲ Tax Details

Component	Type	Value Date	Ccy	Amount	Billing	Defer	Settl. Acct
No data to display.							

Save & Close
Close

## Commission Details

Provide the Commission Details based on the description provided in the following table:

Field	Description	Sample Values
Event	Read only field. This field displays the event name.	
Event Description	Read only field. This field displays the description of the event.	
Component	Select the commission component	
Rate	Defaults from product. User can change the rate, if required.	
Modified Rate	User can enter a new amount in 'Modified amount' field. This will be the new charge for the modified component.	
Currency	Defaults the currency in which the commission needs to be collected	
Amount	An amount that is maintained under the product code defaults in this field. User can modify the value, if required.	
Modified	User can enter a new amount in 'Modified amount' field. This will be the new charge for the modified component.	
Defer	Select the check box, if charges/commissions has to be deferred and collected at any future step.	

Field	Description	Sample Values
Waive	Select the check box to waive charges/ commission.  Based on the customer maintenance, the charges/commission can be marked for Billing or Defer.	
Charge Party	Charge party will be 'Applicant' by Default. You can change the value to Beneficiary.	
Settlement Account	Details of the Settlement Account.	
<u>Amendable</u>	<u>Displays if the field is amendable or not.</u>	

### Charge Details

Provide the Charge Details based on the description provided in the following table:

Field	Description	Sample Values
Component	Charge Component type.	
Tag Currency	Defaults the tag currency in which the charges have to be collected.	
Tag Amount	Tag amount that is maintained under the product code.	
Currency	Defaults the currency in which the charges have to be collected.	
Amount	An amount that is maintained under the product code gets defaulted in this field. User can edit the value, if required.	
Modified	User can enter a new amount in 'Modified amount' field. This will be the new charge for the modified component.	
Billing	If charges are handled by separate billing engine, then by selecting billing the details to be available for billing engine for further processing.  On simulation of charges/commission from Back Office, if any of the Charges/Commission component for the customer is 'Billing' enabled, 'Billing' toggle for that component should be automatically checked in OBTFPM.  The user can not select/de-select the check box if it is de-selected by default.  This field is disabled, if 'Defer' toggle is enabled.	



Field	Description	Sample Values
Defer	<p>If charges have to be deferred and collected at any future step, this check box has to be selected.</p> <p>On simulation of charges/commission from Back Office, if any of the Charges/Commission component for the customer is AR-AP tracking enabled, 'Defer' toggle for that component should be automatically checked in OBTFPM.</p> <p>The user can select/de-select the check box. On de-selection the user has to click on 'Recalculate' charges button for re-simulation.</p>	
Waive	<p>If charges have to be waived, this check box has to be selected.</p> <p>Based on the customer maintenance, the charges should be marked for Billing or for Defer.</p> <p>This field is disabled, if 'Defer' toggle is enabled.</p>	
Charge Party	Charge party will be applicant by default. You can change the value to beneficiary	
Settlement Account	Details of the settlement account.	

## Tax Details

The tax component defaults if maintained in the product level. Tax detail cannot be updated by you and any change in Tax amount on account of modification of charges/ commission will be available on click of Re-Calculate button or on hand off to back-end system.


Following Tax Details will be displayed:

Field	Description	Sample Values
Component	Tax Component type.	
Type	Type of tax Component.	
Value Date	This field displays the value date of tax component.	
Currency	The tax currency is the same as the commission.	
Amount	The tax amount defaults based on the percentage of commission maintained. User can edit the tax amount, if required.	
Billing	<p>If taxes are handled by separate billing engine, then by selecting billing the details to be available for billing engine for further processing.</p> <p>This field is disabled, if 'Defer' toggle is enabled.</p>	

Field	Description	Sample Values
Defer	If taxes have to be deferred and collected at any future step, this option has to be enabled.  The user can enable/disable the option the check box. On de-selection the user has to click on 'Recalculate' charges button for re-simulation.	
Settlement Account	Details of the settlement account.	

## Action Buttons

Use action buttons based on the description in the following table:

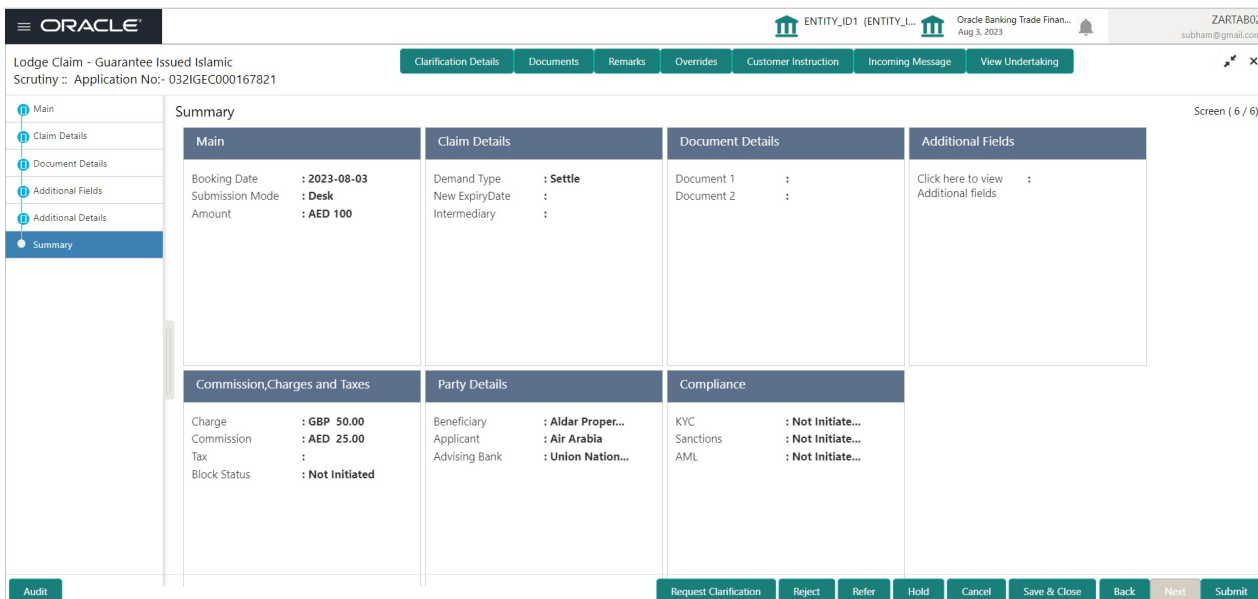
Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	Click the Documents icon to View/Upload the required documents.  Application will display the mandatory and optional documents.   <b>Note</b> Not applicable for STP of SWIFT MT 765.	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	
Customer Instructions	Click to view/ input the following <ul style="list-style-type: none"> <li>• <b>Standard Instructions</b> – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.</li> <li>• <b>Transaction Level Instructions</b> – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.</li> </ul>	
<del>Common Group Message</del>	<del>Click Common Group Message button, to send MT799 and MT999 messages from within the task.</del>	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	

Field	Description	Sample Values
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	
Request Clarification	User should be able to submit the request for clarification to the "Trade Finance Portal" User for the transactions initiated offline.	
Save & Close	Save the information provided and holds the task in you queue for working later. This option will not submit the request	
Cancel	Cancel the Scrutiny Stage Inputs.	
Hold	The details provided will be registered and status will be on hold. This option is used, if there are any pending information yet to be received from applicant.	
Reject	On click of Reject, user must select a reject reason from a list displayed by the system.  Reject Codes: <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul> Select a Reject code and give a reject description.  This reject reason will be available in the remarks window throughout the process.	
Back	On clicking the Back, system should move the task to the previous segment.	
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	

## Summary

User can review the summary of details in Scrutiny stage Guarantee /Standby Claim request.

The user can see the summary tiles. The tiles must display a list of important fields with values. The tiles where fields have been amended is highlighted in different color, User must be also able to drill down from summary tiles into respective data segments.




### Tiles Displayed in Summary

- Main Details - User can view the application details and Guarantee/ Standby details. User can modify the details if required.
- Claim Details - User can view the claim details.
- Documents Details- User can view the Document details.
- Additional Fields - User can view the additional fields.
- Commission, tax and Charges - User can view the details provided for charges. User can modify the details if required.
- Party Details - User can view the party details like beneficiary, advising bank etc.
- Compliance - User can view compliance details. The status must be verified for KYC and to be initiated for AML and Sanction Checks.

### Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	<p>Click the Documents icon to View/Upload the required documents.</p> <p>Application will display the mandatory and optional documents.</p> <p> <b>Note</b> Not applicable for STP of SWIFT MT 765.</p>	

Field	Description	Sample Values
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	
Customer Instructions	Click to view/ input the following <ul style="list-style-type: none"> <li>● <b>Standard Instructions</b> – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.</li> <li>● <b>Transaction Level Instructions</b> – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.</li> </ul>	
<del>Common Group Message</del>	<del>Click Common Group Message button, to send MT799 and MT999 messages from within the task.</del>	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	
Request Clarification	User should be able to submit the request for clarification to the “Trade Finance Portal” User for the transactions initiated offline.	
Submit	Task will get moved to next logical stage of Guarantee Claim.  If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.	
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system.  Reject Codes: <ul style="list-style-type: none"> <li>● R1- Documents missing</li> <li>● R2- Signature Missing</li> <li>● R3- Input Error</li> <li>● R4- Insufficient Balance/Limits</li> <li>● R5 - Others.</li> </ul> Select a Reject code and give a Reject Description.  This reject reason will be available in the remarks window throughout the process.	

Field	Description	Sample Values
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> <li>● R1- Documents missing</li> <li>● R2- Signature Missing</li> <li>● R3- Input Error</li> <li>● R4- Insufficient Balance/Limits</li> <li>● R5 - Others.</li> </ul>	
Hold	<p>The details provided will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Cancel	<p>Cancel the <u>Lodge Claim Guarantee Advice Issuance</u> Scrutiny inputs.</p>	
Save & Close	<p>Save the information provided and holds the task in you queue for working later.</p> <p>This option will not submit the request</p>	
Back	<p>On clicking the Back, system should move the task to the previous segment.</p>	

## Data Enrichment

As part of Data Enrichment, user can enter/update the various fields of the claim request. The user can also input the transaction details.

In case of requests received through SWIFT MT765, the task will be created in DE stage directly and the fields will be populated based on the incoming request.

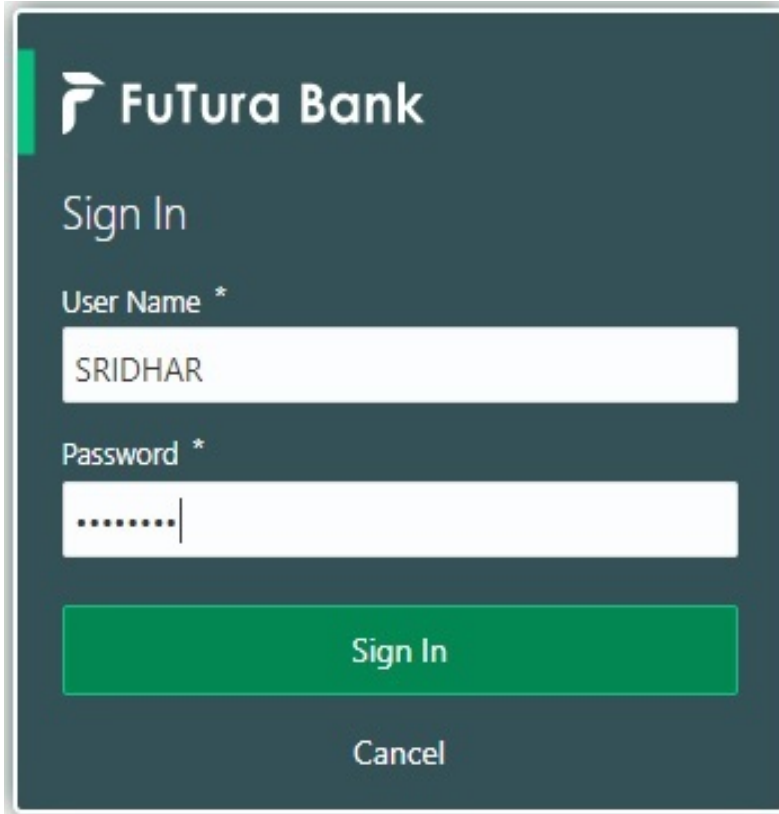


### Note

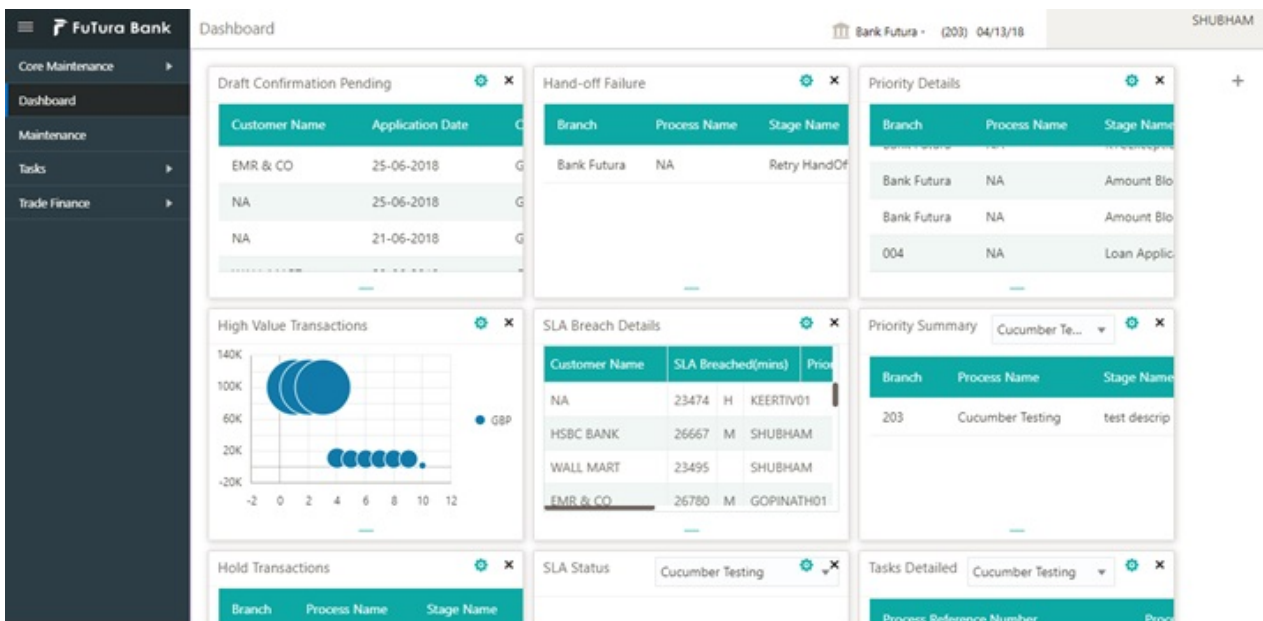
For expired line of limits, the task moves to “Limit Exception” stage under Free Tasks, on ‘Submit’ of DE Stage with the reason for exception as “Limit Expired”.

Do the following steps to acquire a task which completed the Registration and Scrutiny and currently at Data enrichment stage:

1. Using the entitled login credentials for scrutiny stage, login to the OBTFPM application.



2. On login, user must be able to view the dashboard screen with widgets as mapped to the user.



### 3. Click **Tasks > Free Tasks**.

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date	Branch	Customer Number
Acquire & Edit	Medium	Lodge Claim - Guarantee...	PK2IGEC000071832	PK2IGEC000071832	DataEnrichment	22-04-01	PK2	000153
Acquire & Edit	Medium	Guarantee Advise Claim...	PK2IGCA000071827	PK2IGCA000071827	Approval Task Level 1	22-04-01	PK2	001044
Acquire & Edit	Medium	Guarantee Issuance Am...	PK2IGTM000071824	PK2IGTM000071824	DataEnrichment	22-03-31	PK2	001044
Acquire & Edit	Medium	GuaranteeAdv Amendm...	PK2IGAA000071759	PK2IGAA000071759	KYC Exceptional approval	22-03-30	PK2	001044
Acquire & Edit	Medium	Guarantee SBLC Advise...	PK2IGAC000071729	PK2IGAC000071729	AmountBlock Exception App...	22-03-29	PK2	001044
Acquire & Edit	Medium	Guarantee advise claim ...	PK2GADC000071693	PK2GADC000071693	DataEnrichment	22-03-28	PK2	001044
Acquire & Edit	Medium	Guarantee advise claim ...	PK2GADC000071686	PK2GADC000071686	DataEnrichment	22-03-28	PK2	001044
Acquire & Edit	Medium	Import LC Issuance	PK1ILCI000071684	PK1ILCI000071684	Handoff RetryTask	22-03-27	PK2	000325
Acquire & Edit	Medium	Guarantee Issuance Am...	PK2IGTM000071683	PK2IGTM000071683	Registration	22-03-26	PK2	001044
Acquire & Edit	Medium	Guarantee Issuance Am...	PK2IGTM000071682	PK2IGTM000071682	Registration	22-03-26	PK2	001044
Acquire & Edit	High	Guarantee Advise	PR2GTEA000071660	PR2GTEA000071660	Registration	22-03-25	PK2	
Acquire & Edit	Medium	Guarantee Issuance Clo...	PK2GTEC000071658	PK2GTEC000071658	DataEnrichment	22-03-25	PK2	000325
Acquire & Edit	High	Guarantee Advise	PK2GTEA000071659	PK2GTEA000071659	Registration	22-03-25	PK2	

### 4. Select the appropriate task and click **Acquire & Edit** to edit the task or click **Acquire** to edit the task from **My Tasks**.

### 5. The acquired task will be available in **My Tasks** tab. Click **Edit** to scrutinize the registered task.

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date	Branch	Customer Number
Edit	Medium	Lodge Claim - Guarantee Issued Is...	PK2IGEC000071832	PK2IGEC000071832	DataEnrichment	22-04-01	PK2	000153
Edit	Medium	Guarantee SBLC Advised-Claim Up...	PK2GADC000071820	PK2GADC000071820	DataEnrichment	22-03-31	PK2	001044
Edit	Medium	Islamic Guarantee Advice Closure	PK2IGCD000071813	PK2IGCD000071813	DataEnrichment	22-03-31	PK2	001044
Edit	Medium	Guarantee Issuance Closure Islamic	PK2IGCL000071804	PK2IGCL000071804	DataEnrichment	22-03-31	PK2	000153
Edit	Medium	Guarantee Cancellation Islamic	PK2IGCI000071767	PK2IGCI000071767	Approval Task Level 1	22-03-30	PK2	001044
Edit	Medium	Guarantee SBLC Advised-Claim Up...	PK2IGAC000071725	PK2IGAC000071725	Approval Task Level 1	22-03-28	PK2	001204
Edit	Medium	Islamic Export LC Closure	PK2IECL000071551	PK2IECL000071551	Approval Task Level 1	22-03-23	PK2	001043
Edit	Medium	Islamic ExportLC Amendment Ben...	PK2IETB000071466	PK2IETB000071466	KYC Exceptional approval	22-03-22	PK2	001204
Edit	Medium	Guarantee Issuance Amendment L...	PK2IGTM000071450	PK2IGTM000071450	Registration	22-03-22	PK2	000153
Edit	Medium	Guarantee Issuance Amendment L...	PK2IGTM000071448	PK2IGTM000071448	Registration	22-03-22	PK2	001044
Edit	Medium	Guarantee Issuance Closure	PK2GTEC000071396	PK2GTEC000071396	DataEnrichment	22-03-17	PK2	001044
Edit	Medium	Guarantee Issuance Closure	PK2GTEC000071394	PK2GTEC000071394	DataEnrichment	22-03-17	PK2	001044
Edit	Medium	Guarantee Advise Amendment	PK2GTA000071391	PK2GTA000071391	DataEnrichment	22-03-17	PK2	001044

The Data Enrichment stage has **three** sections as follows:

- Main Details
- Claim Details
- Document Details
- Additional Fields
- Advices
- Additional Details
- Settlement Details



- Summary

## Main Details

Refer to [Main Details](#).

## Claim Details

As part of DE, the user can verify and enter the basic details available in the claim request. In case the request is received through online channel, user will verify the details populated.

For more details, refer to [Claim Details](#).

## Document Details

As a part of Data Enrichment the user can capture and verify the documents under a claim.

System defaults the document details if documents to be submitted were provided in the Guarantee Issuance, else the user can capture the documents submitted under the claim.

For more details, refer to [Document Details](#)

## Additional Fields

This stage displays the additional fields based on the User defined fields maintained in the system.

For more details, refer to [Additional Fields](#).

## Advices

This section defaults the advices maintained for the product based on the advices maintained at the Product level. As part of DE, the user can verify the advices details data segment of the Islamic Guarantee claim request.

Lodge Claim - Guarantee Issued Islamic  
DataEnrichment :: Application No:- PK2IGEC000071832

Documents Remarks Overrides Customer Instruction Incoming Message View Undertaking

Main  
Claim Details  
Document Details  
Additional Fields  
Advices  
Additional Details  
Settlement Details  
Summary

Advices




Advice : GUA_CLAIM_ADV	Advice : GUA_CLAIM_ADV	Advice : GUA_CLAIM_ADV
Advice Name : GUA_CLAIM_ADV Advice Party : APP Party Name : NATIONAL FREIGHT CORP Suppress : NO Advice	Advice Name : GUA_CLAIM_ADV Advice Party : APP Party Name : NATIONAL FREIGHT CORP Suppress : NO Advice	Advice Name : GUA_CLAIM_ADV Advice Party : APP Party Name : NATIONAL FREIGHT CORP Suppress : NO Advice

Screen ( 5 / 8)

Audit Reject Refer Hold Cancel Save & Close Back Next


The user can also suppress the Advice, if required.

<u>Field</u>	<u>Description</u>	<u>Sample Values</u>
<u>Suppress Advice</u>	<p><b>Toggle on:</b> Switch on the toggle if advice is suppressed.</p> <p><b>Toggle off:</b> Switch off the toggle if suppress advice is not required for the amendments</p>	
<u>Advice Name</u>	<p>Read only field.</p> <p>Displays the advise name.</p>	
<u>Medium</u>	<p>The medium of advices is defaulted from the system.</p> <p>User can update if required.</p>	
<u>Advice Party</u>	<p>Read only field.</p> <p>Value be defaulted from Guarantee /SBLC advise.</p>	
<u>Party ID</u>	<p>Read only field.</p> <p>Value be defaulted from Guarantee /SBLC advise.</p>	
<u>Party Name</u>	<p>Read only field.</p> <p>Value be defaulted from Guarantee /SBLC advise.</p>	
<u>Free Format Text</u>		
	Click plus icon to add new FFT code.	
<u>FFT Code</u>	User can select the FFT code as a part of free text.	
<u>FFT Description</u>	FFT description is populated based on the FFT code selected.	

<u>Field</u>	<u>Description</u>	<u>Sample Values</u>
	<a href="#">Click edit icon to edit any existing FFT code.</a>	
<u>Action</u>	<a href="#">Click Edit icon to edit the FFT details.</a> <a href="#">Click Delete icon to delete the FFT details.</a>	
<u>Instruction Details</u>		
	Click plus icon to add new instruction code.	
<u>Instruction Code</u>	<a href="#">User can select the instruction code as a part of free text.</a>	
<u>Instruction Description</u>	<a href="#">Instruction description is populated based on the Instruction code selected.</a>	
	<a href="#">Click edit icon to edit any existing Instruction code.</a>	
<u>Action</u>	<a href="#">Click Edit icon to edit the instruction details.</a> <a href="#">Click Delete icon to delete the instruction details.</a>	

## Action Buttons

Use action buttons based on the description in the following table:

<b>Field</b>	<b>Description</b>	<b>Sample Values</b>
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	Click the Documents icon to View/Upload the required documents. Application will display the mandatory and optional documents.  <b>Note</b> Not applicable for STP of SWIFT MT 765.	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	

Field	Description	Sample Values
Customer Instructions	<p>Click to view/ input the following</p> <ul style="list-style-type: none"> <li>• <b>Standard Instructions</b> – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.</li> <li>• <b>Transaction Level Instructions</b> – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.</li> </ul>	
<del>Common Group Message</del>	<del>Click Common Group Message button, to send MT799 and MT999 messages from within the task.</del>	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	
Request Clarification	User should be able to submit the request for clarification to the “Trade Finance Portal” User for the transactions initiated offline.	
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul>	
Hold	<p>The details provided will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Cancel	Cancel the <a href="#">Lodge Claim</a> Guarantee <del>Advice</del> <a href="#">Issuace</a> Scrutiny inputs.	
Back	On clicking the Back, system should move the task to the previous segment.	
Next	<p>Task will get moved to next logical stage of Guarantee Amendment Advise.</p> <p>If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.</p>	

Field	Description	Sample Values
Save & Close	Save the information provided and holds the task in you queue for working later. This option will not submit the request	
Back	On clicking the Back, system should move the task to the previous segment.	

## Additional Details

As part of DE, the user can verify and enter the basic additional details available in the claim request. In case the request is received through online channel, user will verify the details populated.

The screenshot displays the Oracle system interface for a claim request. The main content area is titled 'Additional Details' and contains four panels:

- Limit & Collateral:**
  - Contribution Currency :
  - Contribution Amount :
  - Limit Status :
  - Collateral Currency :
  - Collateral Contr. :
  - Collateral Status :
- Tracer Details:**
  - Tracer Code :
  - Required :
  - Medium :
  - Frequency :
- Charge Details:**
  - Charge : **GBP 50.00**
  - Commission : **AED 25.00**
  - Tax :
  - Block Status : **Not Initiated**
- Preview Message:**
  - Language :
  - Preview Message :-

The bottom toolbar includes buttons for: Audit, Request Clarification, Reject, Refer, Hold, Cancel, Save & Close, Back, and Next.

## Limits & Collateral

Refer to [Limits & Collateral](#).

## Charge Details

Refer to [Charge Details](#)

## Tracer Details

The bank users can capture these tracer details for Claim Lodgment in Guarantee and should send the tracers to the customer till its Settled / Extended / Rejected / Injunction.

Tracer Code	Description	Party Type	Required	Maximum Tracers	Number Sent	Start Days	Last Sent On	Medium	Frequency	Template Id	Action
GUA_CLM_TRAC		COLLECTING E	<input type="checkbox"/>	10	11	3		SWIFT	3		

Page 1 of 1 (1 of 1 items) < 1 >

[Save & Close](#) [Close](#)

Field	Description	Sample Values
Tracer Code	Read only field. Tracer code is defaulted by the system maintained in the Product level.	
Description	Read only field. Description of the racer code is auto populated.	
Party Type	Specify the party type or click 'Search' to search and select the party type from the lookup.	
Required	Enable this option, if the respective tracer is required.	
Maximum Tracers	Specify the value for maximum number of tracers to be sent.  Maximum allowed is 99 exceeding the same system should prompt an error message for the same "Maximum number of numerals allowed is: 2" and should clear the field to enter the correct value by the user.  Maximum Tracers cannot be less than the "Number Sent", system needs to validate the same.	
Number Sent	Number Sent is defaulted by the System with the value, where the number of tracers sent so far. And it cannot be greater than the "Maximum Tracers".	
Start Days	Specify the number of days after which the tracer has to be sent from the Tracer Start date. It should be positive numeric value.	
Last Sent On	Read only field. Tracer last sent date is defaulted by the system.	

Field	Description	Sample Values
Medium	Select the medium in which the Tracer has to be generated. It lists all the possible mediums maintained in the system.  The options are: <ul style="list-style-type: none"> <li>• SWIFT</li> <li>• MAIL</li> </ul>	
Frequency	Specify the medium in which the Tracer has to be generated. It should be positive numeric value.	
Template ID	Specify the party type or click 'Search' to search and select the template ID in which the tracer has to be generated from the lookup.  It is a lookup which lists all the possible templates maintained in the system.  Template ID is nothing but the data that goes in Tag 79 in MT799.  This template ID is applicable only for medium 'SWIFT'  Template lookup displays all the template ids applicable for the given Tracer Code.	
Action	Click the Edit icon to edit the tracer details.	

## Preview Message

Based on details captured in the previous screen, the preview message simulated from the back office and the user can view the message.

The screenshot displays a 'Preview Message' window with two main sections: 'Preview - SWIFT Message' and 'Preview - Mail Advice'.

**Preview - SWIFT Message:**

- Language: English
- Message Type: 765
- Message Status: GENERATED
- Repair Reason: (Empty field)

**Preview - Mail Advice:**

- Language: English
- Advice Type: DEBIT\_ADVICE
- Message Status: GENERATED
- Repair Reason: (Empty field)

**SWIFT Message Details:**

```

-----Instance Type and Transmission-----
Original Received from Application - Outgoing Draft
Priority/Delivery      : Urgent
-----Message Header-----
Swift Input           : FIN 765 Guarantee/Standby Letter of Credit Demand
Sender Swift address  : AAENML21XXX
                      : ANTHOS ASSET MANAGEMENT B.V.
                      : JACHTHAVENMEG 111
                      : 1008 AB AMSTERDAM
Receiver Swift address: MSHQEGCAXXX
                      : MASHREQ BANK CAIRO
                      : MSHQEGCAXXX
                      : ENGLAND
                      : UK - IND7
-----User Header-----
Message-User-Reference : 3032335946928317
-----Message Text-----
:20: Transaction Reference Number
      032GUAD232141505
:21: Related Reference
      FDFDR6578

```

**Mail Advice Details:**

```

DEBIT ADVICE/TAX INVOICE
-----
DATE: 03-AUG-23 PAGE : 1
BRANCH ID:
BRANCH NAME:
BANK TRN: 100282764800003
TRANS TIME:
Air Arabia
Air Arabia
gopinath.subramanian@oracle.com;CC;shahul.ha.hameed@oracle.com

```


At the bottom right of the window, there are two buttons: 'Save & Close' and 'Close'.

Field	Description	Sample Values
Preview SWIFT Message		
Language	<u>Read only field.</u> <u>English is set as default language for the preview</u>	
Message Type	Select the message type.	
<u>Message Status</u>	<u>Read only field.</u> <u>Display the message status of draft message of guarantee details.</u>	
<u>Repair Reason</u>	<u>Read only field.</u> <u>Display the message repair reason of draft message of guarantee details.</u>	
Preview <u>Message</u>	Display a preview of the draft message.	
Preview Mail Device		
Language	<u>Read only field.</u> <u>English is set as default language for the preview</u>	
Advice Type	Select the advice type.	
<u>Message Status</u>	<u>Read only field.</u> <u>Display the message status of advice message of guarantee details.</u>	
<u>Repair Reason</u>	<u>Read only field.</u> <u>Display the message repair reason of advice message of guarantee details.</u>	
<u>Preview</u> Message	Display a preview of the advice.	



## Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	<p>Click the Documents icon to View/Upload the required documents.</p> <p>Application will display the mandatory and optional documents.</p>  <p><b>Note</b> Not applicable for STP of SWIFT MT 765.</p>	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	
Customer Instructions	<p>Click to view/ input the following</p> <ul style="list-style-type: none"> <li>• <b>Standard Instructions</b> – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.</li> <li>• <b>Transaction Level Instructions</b> – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.</li> </ul>	
<del>Common Group Message</del>	<del>Click Common Group Message button, to send MT799 and MT999 messages from within the task.</del>	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	
Request Clarification	User should be able to submit the request for clarification to the “Trade Finance Portal” User for the transactions initiated offline.	

Field	Description	Sample Values
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> <li>● R1- Documents missing</li> <li>● R2- Signature Missing</li> <li>● R3- Input Error</li> <li>● R4- Insufficient Balance/Limits</li> <li>● R5 - Others.</li> </ul>	
Hold	<p>The details provided will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Cancel	<p>Cancel the <a href="#">Lodge Claim Guarantee Advice Issuance Scrutiny Data Enrichment</a> inputs.</p>	
Next	<p>Task will get moved to next logical stage of <a href="#">Guarantee Amendment Lodge Claim Guarantee Issuance Advice</a>.</p> <p>If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.</p>	
Save & Close	<p>Save the information provided and holds the task in you queue for working later.</p> <p>This option will not submit the request</p>	
Back	<p>On clicking the Back, system should move the task to the previous segment.</p>	

## Settlement Details

As part of DE, the user can verify and enter the basic settlement details available in the Islamic Guarantee claim request. In case the request is received through online channel, user will verify the details populated.

The screenshot displays the Oracle Islamic Guarantee Settlement Details interface. At the top, it shows the application context: 'Lodge Claim - Guarantee Issued Islamic Data Enrichment' with Application No. 032IGEC000167821. The main content area is divided into several sections:

- Settlement Details Table:** A table listing settlement components such as AGUR\_COM1\_LIQD, AVL\_SET\_LCAMT, and COLLAMT\_OS, along with their respective currencies (AED), debit/credit status, and account details.
- Party Details:** Fields for 'Ordering Institution', 'Beneficiary Institution', and 'Receiver' (032204).
- Charge Details:** Fields for 'Remitter All Charges' and 'Senders Correspondent'.
- Netting Indicator:** A dropdown menu for selecting the netting indicator.
- Payment Details:** Fields for 'Sender to Receiver 1' through 'Sender to Receiver 6', with a note that the format is allowed to be /BXXXX or /XXXX.

The bottom of the screen features a navigation bar with buttons for 'Request Clarification', 'Reject', 'Refer', 'Hold', 'Cancel', 'Save & Close', 'Back', and 'Next'.

Provide the settlement details based on the description in the following table:

Field	Description	Sample Values
Current Event	The user can select the check box to populate the settlement details of the current event associated with the task. On De-selecting the check box, the system list all the accounts under the settlement details irrespective of the current event.	
Component	Components gets defaulted based on the product selected.	
Currency	Application displays the default currency for the component.	
Debit/Credit	Application displays the debit/credit indicators for the components.	
Account	Application Displays the account details for the components.	
Account Description	Application displays the description of the selected account.	
Account Currency	Application defaults the currency for all the items based on the account number.	
Netting Indicator	Application displays the applicable netting indicator.	
Current Event	System displays the current event as Y or N.	
<del>Original Exchange Rate</del>	<del>System displays the Original Exchange Rate as simulated in settlement details section from OBTF</del>	
<del>Exchange Rate</del>	<del>The exchange rate.</del>	
<del>Deal Reference Number</del>	<del>The exchange deal reference number.</del>	

[On click of any component in the grid, the application displays Party Details, Payment Details and Remittance Information.](#)

## Party Details

Provide the party details based on the description in the following table:

Field	Description	Sample Values
Transfer Type	Select the transfer type from the drop list. <ul style="list-style-type: none"> <li>Customer Transfer</li> <li>Bank Transfer for own account</li> <li>Direct Debit Advice</li> <li>Managers Check</li> <li>Customer Transfer with Cover</li> <li>Bank Transfer</li> <li>None</li> </ul>	
Charge Details	Select the charge details for the transactions: <ul style="list-style-type: none"> <li>Beneficiary All Charges</li> <li>Remitter Our Charges</li> <li>Remitter All Charges</li> </ul>	
Netting Indicator	Select the netting indicator for the component: <ul style="list-style-type: none"> <li>Yes</li> <li>No</li> </ul>	
Ordering Customer	Select the ordering customer from the LOV.	
Ordering Institution	Select the ordering institution from the LOV.	
Senders Correspondent	Select the senders correspondent from the LOV.	
Receivers Correspondent	Select the receivers correspondent from the LOV.	
Intermediary Institution	Select the intermediary institution from the LOV.	
Account with Institution	Select the account with institution from the LOV.	
Beneficiary Institution	Select the beneficiary institution from the LOV.	
Ultimate Beneficiary	Select the ultimate beneficiary from the LOV.	
Intermediary Reimbursement Institution	Select the intermediary reimbursement institution from the LOV.	
Receiver	Click Search to search and select the receiver.	

## Payment Details

Provide the Payment Details based on the description in the following table:

Field	Description	Sample Values
Sender to Receiver 1	Provide the sender to receiver message.	
Sender to Receiver 2	Provide the sender to receiver message.	
Sender to Receiver 3	Provide the sender to receiver message.	

Field	Description	Sample Values
Sender to Receiver 4	Provide the sender to receiver message.	
Sender to Receiver 5	Provide the sender to receiver message.	
Sender to Receiver 6	Provide the sender to receiver message.	


### Remittance Information

Provide the Payment Details based on the description in the following table:

Field	Description	Sample Values
Payment Detail 1	Provide the payment details.	
Payment Detail 2	Provide the payment details.	
Payment Detail 3	Provide the payment details.	
Payment Detail 4	Provide the payment details.	

### **Action Buttons**

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	<p>Click the Documents icon to View/Upload the required documents.</p> <p>Application will display the mandatory and optional documents.</p> <div style="text-align: center;">  <p><b>Note</b></p> <p>Not applicable for STP of SWIFT MT 765.</p> </div>	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	

Field	Description	Sample Values
Customer Instructions	<p>Click to view/ input the following</p> <ul style="list-style-type: none"> <li>• <b>Standard Instructions</b> – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.</li> <li>• <b>Transaction Level Instructions</b> – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.</li> </ul>	
<del>Common Group Message</del>	<del>Click Common Group Message button, to send MT799 and MT999 messages from within the task.</del>	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	
Request Clarification	User should be able to submit the request for clarification to the “Trade Finance Portal” User for the transactions initiated offline.	
Reject	<p>On click of Reject, user must select a Reject Reason from a list displayed by the system.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul> <p>Select a Reject code and give a Reject Description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul>	

Field	Description	Sample Values
Hold	The details provided will be on hold. This option is used, if there are any pending information yet to be received from applicant.	
Cancel	Cancel the <del>Guarantee Advice</del> <a href="#">Lodge Claim</a> <a href="#">Guarantee Issuance</a> <a href="#">Islamic</a> <del>Scrutiny</del> <a href="#">Data Enrichment</a> inputs.	
Next	Task will get moved to next logical stage of <del>Guarantee Amendment Advise</del> <a href="#">Lodge Claim</a> <a href="#">Guarantee Issuance</a> <a href="#">Islamic</a> .  If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.	
Save & Close	Save the information provided and holds the task in you queue for working later. This option will not submit the request	
Back	On clicking the Back, system should move the task to the previous segment.	

## Summary

User can review the summary of details updated in Data Enrichment stage for claim logged under Islamic Guarantee / SBLC Issued request.

Log in to Oracle Banking Trade Finance Process Management (OBTFPM) system to see the Summary tiles. The tiles must display a list of important fields with values.

Lodge Claim - Guarantee Issued Islamic  
DataEnrichment :: Application No- PK2IGEC000071832

Documents Remarks Overrides Customer Instruction Incoming Message View Undertaking

Main Claim Details Document Details Additional Fields Advices

Booking Date : 2021-05-05  
Submission Mode : Desk  
Amount : GBP 120

Demand Type : \$  
New ExpiryDate :  
Intermediary :

Document 1 : TRANSDOC  
Document 2 : TRANSDOC  
Document 3 : TRANSDOC

Click here to view :  
Additional fields

Advice 1 : GUA\_CLAIM\_

Limits and Collaterals Commission,Charges and Taxes Preview Messages Settlement Details Party Details

Limit Currency :  
Limit Contribution :  
Limit Status : Not Verified  
Collateral Currency : GBP  
Collateral Contr. : 1000  
Collateral Status : Not Verified

Charge : GBP150  
Commission :  
Tax : GBP2401.22  
Block Status : Not Initia

Language : ENG  
Preview Message : -

Component : OTHBNKCHG\_  
Account Number : PK1000325025  
Currency : GBP

Applicant : NATIONAL F  
Beneficiary : Trade Indi

Compliance Accounting Details Tracer details

KYC : Not Initia  
Sanctions : Not Initia  
AML : Not Initia

Event :  
Account Number :  
Branch :

Tracer Code : NTF\_FOR\_NEXN  
Required : No  
Medium :  
Frequency : 1

Reject Refer Hold Cancel Save & Close Back Next Submit

Screen ( 8 / 8 )

### Tiles Displayed in Summary

- Main Details - User can view the application details and Guarantee/ Standby details. User can modify the details if required.
- Claim Details - User can view the claim details.
- Documents Details- User can view the Document details.

- Additional Fields - User can view the additional fields.
- Advices - User can view the advices details.
- Commission, tax and Charges - User can view the details provided for charges. User can modify the details if required.
- Preview Messages - User can drill down to view the message preview, legal verification and customer draft confirmation details. The message preview screen has the Legal Verification details.
- Settlement Details - User can view the settlement details.
- Party Details - User can view the party details like beneficiary, advising bank etc.
- Compliance - User can view compliance details. The status must be verified for KYC and to be initiated for AML and Sanction Checks.
- Accounting Details - User can view the accounting entries.




**Note**

When the Value Date is different from the Transaction Date for one or more accounting entries, system displays an Alert Message “Value Date is different from Transaction Date for one or more Accounting entries.

- Tracer Details - User can view the tracer details.

**Action Buttons**

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	Click the Documents icon to View/Upload the required documents.  Application will display the mandatory and optional documents.   <p><b>Note</b> Not applicable for STP of SWIFT MT 765.</p>	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	



Field	Description	Sample Values
Customer Instructions	<p>Click to view/ input the following</p> <ul style="list-style-type: none"> <li>• <b>Standard Instructions</b> – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.</li> <li>• <b>Transaction Level Instructions</b> – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.</li> </ul>	
<del>Common Group Message</del>	<del>Click Common Group Message button, to send MT799 and MT999 messages from within the task.</del>	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	
Request Clarification	User should be able to submit the request for clarification to the “Trade Finance Portal” User for the transactions initiated offline.	
Reject	<p>On click of Reject, user must select a Reject Reason from a list displayed by the system.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul> <p>Select a Reject code and give a Reject Description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> <li>• R1- Documents missing</li> <li>• R2- Signature Missing</li> <li>• R3- Input Error</li> <li>• R4- Insufficient Balance/Limits</li> <li>• R5 - Others.</li> </ul>	

Field	Description	Sample Values
Hold	The details provided will be on hold. This option is used, if there are any pending information yet to be received from applicant.	
Cancel	Cancel the <del>Guarantee-Advice</del> <u>Lodge Claim</u> <u>Guarantee Issuance Islamic</u> <del>Scrutiny</del> <u>Data</u> <u>Enrichment</u> inputs.	
Back	On clicking the Back, system should move the task to the previous segment.	
Submit	Task will get moved to next logical stage of <del>Guarantee-Advise-Claim</del> <u>Lodge Claim</u> <u>Guarantee Issuance Islamic</u> .  If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.	
Save & Close	Save the information provided and holds the task in you queue for working later. This option will not submit the request	

## Multi Level Approval

A User can view the summary of details updated in multilevel approval stage of Islamic Guarantee claim request.

This stage allows the approver user to approve a Claim Lodged under Guarantee Issued Transaction.

Log in into OBTFPM application and open the task to see the summary tiles. The tiles should display a list of important fields with values. User must be able to drill down from summary Tiles into respective data segments to verify the details of all fields under the data segment.

In case of MT 765, Approval stage processing is same as in Offline Processing for Guarantee Claim.



### Note

The user can simulate/recalculate charge details and during calling the handoff, if handoff is failed with error the OBTFM displays the Handoff failure error during the Approval of the task.

## Re-Key Authorization

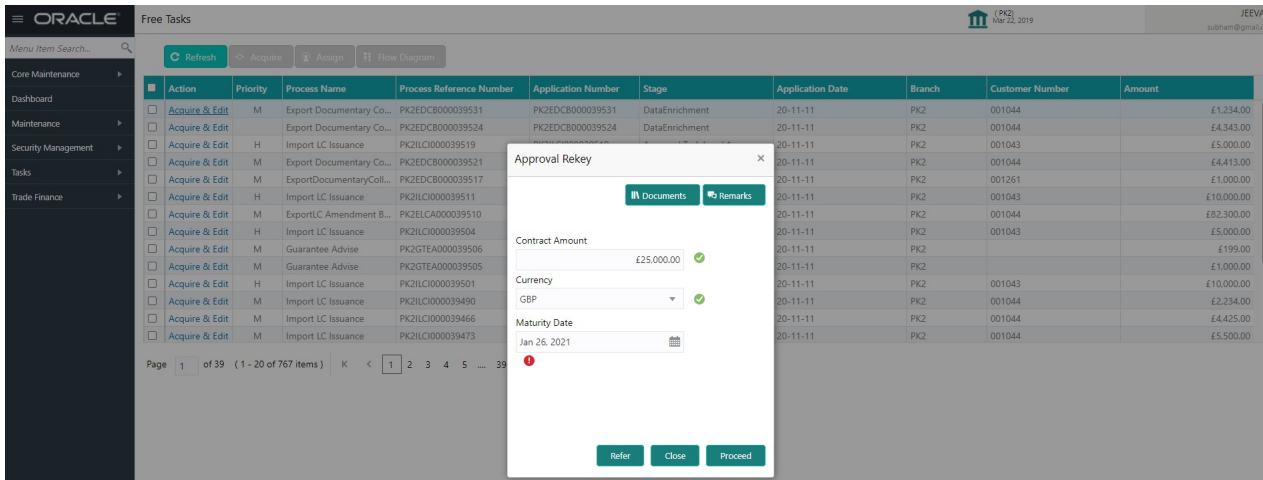
The application will request approver for few critical field values as an authorization step. If the values captured match with the values available in the screen, system will allow user to open the transaction screens for further verification. If the re-key values are different from the values captured, then application will display an error message.

Open the task and re-key some of the critical field values from the request in the Re-key screen. Some of the fields below will dynamically be available for re-key.:

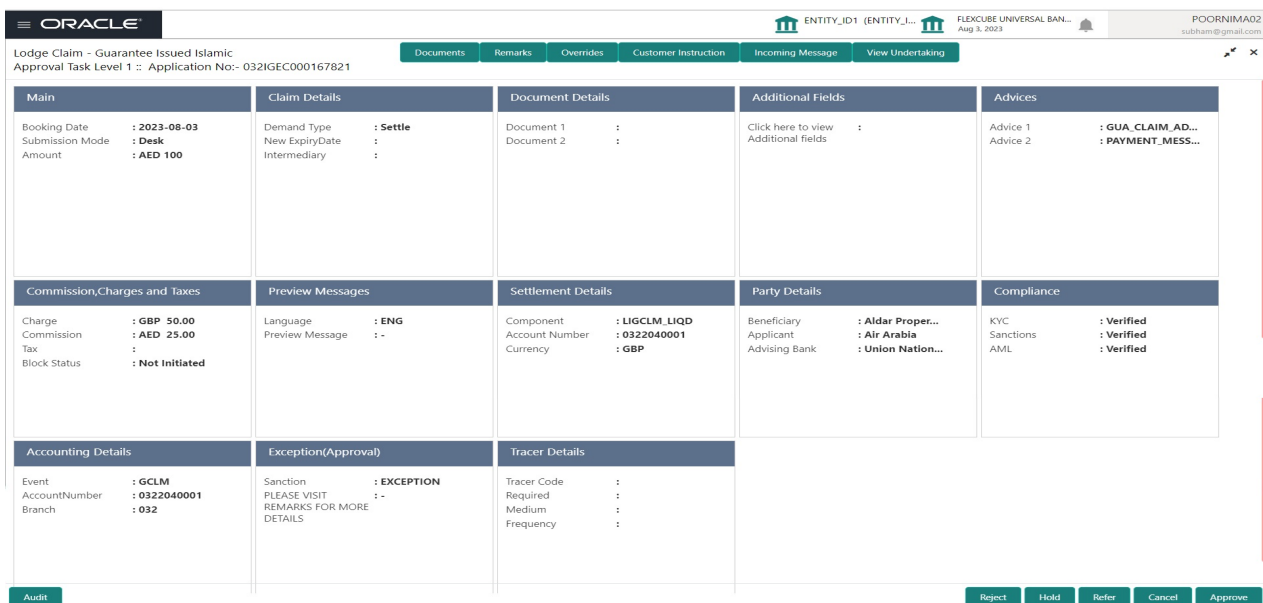
- Applicant Name
- Beneficiary Name
- Undertaking Currency

- Undertaking Amount
- Expiry Date

Re-key is applicable to the first approver in case of multiple approvers. All approvers will however be able to see the summary tiles and the details in the screen by drill down from tiles.



## Summary



### Tiles Displayed in Summary

- **Main Details** - User can view the application details and Guarantee/ Standby details. User can modify the details if required.
- ~~Party Details~~ - ~~User can view the party details like beneficiary, advising bank etc.~~
- **Claim Details** - User can view the claim details.
- **Documents Details** - User can view the Document details.
- **Additional Fields** - User can view the additional fields.
- **Advices** - User can view the advices details.
- ~~Limits and Collaterals~~ - ~~User can view the limits and collateral details. User can modify the details if required.~~
- **Commission, tax and Charges** - User can view the details provided for charges. User can modify the details if required.

- Preview Messages - User can drill down to view the message preview, legal verification and customer draft confirmation details. The message preview screen has the Legal Verification details.
- Settlement Details - User can view the settlement details.
- [Party Details - User can view the party details like beneficiary, advising bank etc.](#)
- Compliance - User can view compliance details. The status must be verified for KYC and to be initiated for AML and Sanction Checks.
- Accounting [EntriesDetails](#) - User can view the accounting entries.




**Note**

When the Value Date is different from the Transaction Date for one or more accounting entries, system displays an Alert Message “Value Date is different from Transaction Date for one or more Accounting entries.

- [Exception \(Approval\) - User can view the exception \(Approval\) details.](#)
- [Tracer Details - User can view the tracer details.](#)

**Action Buttons**

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Documents	<p>Click the Documents icon to View/Upload the required documents.</p> <p>Application will display the mandatory and optional documents.</p> <div style="text-align: center;">   <b>Note</b>            Not applicable for STP of SWIFT MT 765.         </div>	
Remarks	<p>Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.</p>	
Overrides	<p>Click to view the overrides accepted by the user.</p>	
Customer Instruction	<p>Click to view/ input the following</p> <ul style="list-style-type: none"> <li>• <b>Standard Instructions</b> – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.</li> <li>• <b>Transaction Level Instructions</b> – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.</li> </ul>	
<del>Common Group Message</del>	<p><del>Click Common Group Message button, to send MT799 and MT999 messages from within the task.</del></p>	

Field	Description	Sample Values
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	
Reject	<p>On click of Reject, user must select a reject reason from a list displayed by the system.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> <li>● R1- Documents missing</li> <li>● R2- Signature Missing</li> <li>● R3- Input Error</li> <li>● R4- Insufficient Balance/Limits</li> <li>● R5 - Others.</li> </ul> <p>Select a Reject code and give a reject description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Hold	<p>The details provided will be registered and status will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Refer	<p>User will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> <li>● R1- Documents missing</li> <li>● R2- Signature Missing</li> <li>● R3- Input Error</li> <li>● R4- Insufficient Balance- Limits</li> <li>● R5 - Others</li> </ul>	
Approve	On approve, application must validate for all mandatory field values, and task must move to the next logical stage. If there are more approvers, task will move to the next approver for approval. If there are no more approvers, the transaction is handed off to the back end system for posting.	

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### References

For more information on any related features, you can refer to the following documents:

- Getting Started User Guide
- Common Core User Guide

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